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Chapter 2: Managing Ethical Issues

Test Bank

Type: multiple choice question
Title: Chapter 02 Question 01
1) Self-awareness refers to begin aware of
a. The client's values, beliefs, and feelings
b. The agency's policies and procedures
***c.** One's own values, beliefs, and feelings.
d. Universal ethical principles

Type: multiple choice question
Title: Chapter 02 Question 02
2) According to ethics of care, when managing ethical issues, we should be:
a. Completely dispassionate and objective
b. Legal scholars
c. Focused on our own personal needs, interests, wishes, hopes, and expectations
***d.** Attentive and responsive to the needs of others affected by the issue

Type: multiple choice question
Title: Chapter 02 Question 03
3) According to narrative ethics:
a. Truth is objective and singular
***b.** People may shape their truths and morality through storytelling
c. The client's initial narrative is the only narrative that we should consider
d. Each person's moral story is fixed and cannot change

Type: multiple choice question
Title: Chapter 02 Question 04
4) Teleology (consequentialism) suggests that we should:
a. Act according to universal duties or categorical imperatives
***b.** Consider various options and choose the option producing the greatest good
c. Abide by agency policy
d. Act in accordance with virtues such as care, honest, and respect for the dignity and worth of all people

Type: multiple choice question
Title: Chapter 02 Question 05
5) When developing a question related to how to deal with an ethical dilemma, the question should be:
a. A closed question (with a yes or no answer)
***b.** An open question
c. A statement of the social worker's preferred solution
d. A question about how to clean up a situation following a breach

Type: multiple choice question
Title: Chapter 02 Question 06
6) When managing an ethical conflict with clients, it is generally preferable for clients to:
a. Simply tell the client the best way to resolve the ethical issue
b. Say nothing and let the client decide without any input from others
***c.** Work collaboratively with the clients to reach agreement on how to respond
d. Report the client to police or other authorities and answer the clients' questions later

Type: multiple choice question
Title: Chapter 02 Question 07

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7) According to Kant and deontology, a categorical imperative is a:
*__a.__ Universal principle, applying to everyone
__b.__ General guideline that can be breached depending on the situation
__c.__ Moral belief that is specific to a single culture or social group
__d.__ Story in which many different morals and ethics may be learned

Type: multiple choice question
Title: Chapter 02 Question 08
8) When we brainstorm options for resolving an ethical issue, we should:
__a.__ Choose between the first two options that come to mind
*__b.__ Work jointly with the client or others, listing many possible ways that the ethical issue could be resolved
__c.__ Give the client or others a list of the best possible solutions to consider
__d.__ Focus on which universal duties or categorical imperatives are the most important ones to follow

Type: multiple choice question
Title: Chapter 02 Question 09
9) When managing ethical issues, collaborative dialogues may be prefererable to debates because collaborative dialogues:
*__a.__ Build trust and foster open communication
__b.__ Limit discussion to a choice between two primary options
__c.__ Encourage people to state their positions clearly and argue for why they are right and others are wrong
__d.__ Force people to admit when they are wrong

Type: multiple choice question
Title: Chapter 02 Question 10
10) During the planning stage of the Framework for Managing Ethical Issues, social workers should:
__a.__ Identify the ethical issue to be analyzed
__b.__ Weigh different ethical obligations
__c.__ Evaluate the pros and cons of each option being considered
*__d.__ Determine who will be responsible for completing which tasks in order to implement the decision

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