Microsoft 365 Modern Desktop Administrator Guide to Microsoft Exam MD 100 Windows 10 1st edition Wright Test Bank

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Microsoft 365 Modern Desktop Administrator Guide to Microsoft Exam MD 100 Windows 10 1st edition Wright Test Bank

Name:_____ Class:_____ Date:_____

Module 01: Introduction to Windows 10

1. How much RAM is supported by the 32-bit version of Windows 10?

a. 4GB
b. 2048 GB
c. 64 GB
d. 16 GB

ANSWER: a

FEEDBACK:

a. Correct. A 32-bit processor can address only 4 GB of memory.
b. Incorrect. This exceeds the 4 GB of memory that a 32-bit processor can address.
c. Incorrect. This exceeds the 4 GB of memory that a 32-bit processor can address.
d. Incorrect. This exceeds the 4 GB of memory that a 32-bit processor can address.

POINTS: 1
DIFFICULTY: Easy
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.2 - Select an appropriate edition of Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Windows 10 Editions
KEYWORDS: Bloom's: Remember
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2. Where should you go on the Windows 10 desktop if you want to see important notifications from the operating system?

a. The taskbar
b. The Start menu
c. The Action Center
d. The lock screen

ANSWER: c

FEEDBACK:

a. Incorrect. The taskbar contains the Start button, search area, and running icons.
b. Incorrect. The Start menu provides users access to applications.
c. Correct. The Action Center lists important notifications in one place.
d. Incorrect. The lock screen is displayed when the computer first starts.

POINTS: 1
DIFFICULTY: Easy
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.5 - Understand the Windows 10 user interface

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Module 01: Introduction to Windows 10

ACCREDITING STANDARDS: MD100.1.2 - Perform post-installation configuration
TOPICS: Using Windows 10
KEYWORDS: Bloom's: Remember
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3. Which Windows feature includes three columns and includes Live Tiles in the right-hand column?

a. The lock screen
b. The Start menu
c. The Search interface
d. The taskbar

ANSWER: b
FEEDBACK:
a. Incorrect. The lock screen is displayed when the computer first starts.
b. Correct. The Start menu includes three columns and Live Tiles.
c. Incorrect. The Search box appears next to the Start button.
d. Incorrect. The taskbar contains the Start menu, search area, and running icons.

POINTS: 1
DIFFICULTY: Easy
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.5 - Understand the Windows 10 user interface
ACCREDITING STANDARDS: MD100.1.2 - Perform post-installation configuration
TOPICS: Using Windows 10
KEYWORDS: Bloom's: Remember
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4. Which feature in Windows 10 allows the user to create multiple desktops that can host different open windows?

a. Open Desktop
b. Virtual Desktop
c. Windows Manager
d. Windows Cardspace

ANSWER: b
FEEDBACK:
a. Incorrect. This is not a feature of Windows 10.
b. Correct. This feature allows you to create virtual desktops with unique sets of running applications.
c. Incorrect. This is not a feature of Windows 10.
d. Incorrect. This is not a feature of Windows 10.

POINTS: 1

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DIFFICULTY: Easy
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.5 - Understand the Windows 10 user interface
ACCREDITING STANDARDS: MD100.1.2 - Perform post-installation configuration
TOPICS: Using Windows 10
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5. Which of the following allows windows to quickly be resized by clicking the title bar of the window and dragging it to the top, sides, or middle of the screen?

a. Drag
b. Task View
c. Snap
d. Shake

ANSWER: c

FEEDBACK:
a. Incorrect. Dragging only moves windows; it doesn't resize.
b. Incorrect. Task View changes the display to show an ordered preview of all open windows.
c. Correct. The Snap feature allows you to quickly resize windows by clicking the title bar and then dragging it.
d. Incorrect. The Shake feature minimizes all other windows except for the one you are interested in.

POINTS: 1
DIFFICULTY: Easy
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.5 - Understand the Windows 10 user interface
ACCREDITING STANDARDS: MD100.1.2 - Perform post-installation configuration
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6. Which of the following terms is a collection of computers and users that are identified by a common security database?

a. A workgroup
b. A controller
c. A segment
d. A domain

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ANSWER: d

FEEDBACK:

a. Incorrect. A workgroup is a networking model that organizes computers for browsing but does not centralize authentication or management.
b. Incorrect. Databases are stored on one or more dedicated servers called domain controllers.
c. Incorrect. LAN or network segments are sections of a network separated from other segments by using network devices, such as routers or bridges.
d. Correct. A domain is a collection of computers and users that are identified by a common security database.

POINTS: 1
DIFFICULTY: Easy
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.6 - Identify network models available for Windows 10
ACCREDITING STANDARDS: MD100.1.2 - Perform post-installation configuration
TOPICS: Windows 10 Networking Models
KEYWORDS: Bloom's: Remember
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7. Which of the following is not one of the five mainstream versions of Windows 10?

a. Windows 10 Home
b. Windows 10 Business
c. Windows 10 Enterprise
d. Windows 10 Pro for Workstations

ANSWER: b

FEEDBACK:

a. Incorrect. This is a current version of Windows 10.
b. Correct. No Windows 10 Business version exists.
c. Incorrect. This is a current version of Windows 10.
d. Incorrect. This is a current version of Windows 10.

POINTS: 1
DIFFICULTY: Easy
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.2 - Select an appropriate edition of Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Windows 10 Editions
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8. Which of the following statements about domains is true?

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a. A computer can be a member of both a workgroup and a domain at the same time.
b. Only one domain can exist on a network.
c. If a domain user account needs to be removed, it has to be removed only from the domain database on the domain controller and not each domain member computer.
d. The computer and the domain do not need to be identified by unique names.

ANSWER: c

FEEDBACK:

a. Incorrect. A computer cannot be a member of both a workgroup and a domain at the same time.
b. Incorrect. More than one domain can coexist on a network.
c. Correct. The user account needs to be removed only from the database on the domain controller.
d. Incorrect. The computer and the domain must be identified by unique names.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.6 - Identify network models available for Windows 10
ACCREDITING STANDARDS: MD100.1.2 - Perform post-installation configuration
TOPICS: Windows 10 Networking Models
KEYWORDS: Bloom's: Understand
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9. Jack is looking to buy a new computer and asks his friend Antonio, a software developer, for advice. Jack wants to know if the choice of operating system will impact the applications he uses or whether he can ignore this aspect and focus on the other specifications.

How should Antonio respond?

a. Different operating systems use different application programmer interfaces, so an application written for one operating system will not run on another operating system.
b. Operating systems are only an improvement to the user interface, and their use in computers is optional, so the choice of operating system is irrelevant.
c. Operating systems typically use the same application programmer interfaces (APIs), so the same applications can be used across different operating systems.
d. Applications are written to directly communicate with hardware, so the choice of an operating system is irrelevant from the perspective of a non-developer.

ANSWER: a

FEEDBACK:

a. Correct. Each operating system uses different APIs. As a result, an application that has been written for one operating system will not work on another operating system. Hence, before selecting an operating system, Jack needs to identify which applications he needs and what operating system requirements these applications have.
b. Incorrect. Operating systems are not merely added as an improvement to the user interface. Rather, they are necessary for the basic functioning of a

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computer.

c. Incorrect. An operating system provides application programmer interfaces (APIs) to support application developers. Each operating system uses different APIs. As a result, an application that has been written for one operating system will not work on another operating system.

d. Incorrect. Applications are not written to directly communicate with hardware. Instead, they are written to communicate with a specific operating system. The operating system in turn communicates with hardware. Moreover, an operating system is not virtually redundant. Each computer needs an operating system for it to function.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.1 - Describe the role of an operating system
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Understanding Operating Systems
KEYWORDS: Bloom's: Apply
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10. In the context of management features included in Windows 10, which of the following statements is true of Active Directory?

a. It allows administrators to control authentication to Windows 10 clients without manually configuring user accounts.
b. It allows administrators to configure thousands of operating system settings on Windows 10 computers.
c. It contains information about Windows 10 updates that are provided by Microsoft for free.
d. It is used by application developers to perform common functions like opening and writing to a file.

ANSWER: a
FEEDBACK:

a. Correct. Integration with Active Directory is one of the management features of Windows 10. Using Active Directory allows administrators to control authentication to Windows 10 clients without manually configuring user accounts on each one.

b. Incorrect. The settings available in Group Policy allow administrators to configure thousands of operating system settings in Windows 10.

c. Incorrect. Windows 10 includes a management feature called automatic updates through which free updates provided by Microsoft are automatically deployed to Windows 10.

d. Incorrect. To support application developers, an operating system provides application programmer interfaces (APIs). Application developers use APIs to perform common functions like opening and writing to a file.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice

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Module 01: Introduction to Windows 10

HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.1 - Describe the role of an operating system
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Understanding Operating Systems
KEYWORDS: Bloom's: Understand
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11. A firm purchases five hundred computers for its new office. A system administrator installs Windows 10 on all the computers. The administrator wants all the computers in the new office to have a consistent configuration.

Which of the following features included in Windows 10 would be appropriate to complete this task?

a. Multiple Activation Key
b. Group Policy
c. Automatic updates
d. Application programmer interface

ANSWER: b
FEEDBACK:
a. Incorrect. Multiple Activation Key (MAK) cannot be used to complete this task. MAK is a type of product key that functions the same as an OEM or retail product key that can be activated over the Internet or by phone.
b. Correct. The administrator can use the Group Policy feature to carry out the task of configuring the computers. Using the settings available in Group policy allows administrators to configure thousands of operating system settings in Windows 10.
c. Incorrect. Automatic updates cannot be used to complete this task. Windows 10 includes a management feature called automatic updates through which free updates provided by Microsoft are automatically deployed to Windows 10.
d. Incorrect. Application programmer interfaces (APIs) cannot be used to complete this task. APIs provided by an operating system are used by application developers to perform common functions like opening and writing to a file.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.1 - Describe the role of an operating system
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Understanding Operating Systems
KEYWORDS: Bloom's: Apply
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12. Leo, an engineer at a construction firm, installs Windows 10 Home on a new laptop. He wants to connect 4

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physical processors to the laptop to meet the high-speed processing requirements of his work. However, when he tries to connect the processors, his operating system does not support all the processors.

Which of the following is the most likely reason that the operating system does not support the additional processors?

a. Windows 10 Home does not include BitLocker drive encryption.
b. Windows 10 Home requires a minimum of 6 physical processors.
c. Windows 10 Home does not include Active Directory.
d. Windows 10 Home provides for only 1 physical processor.

ANSWER: d

FEEDBACK:

a. Incorrect. Windows 10 Home does not include BitLocker drive encryption as a feature. However, this feature is not required to support additional processors.
b. Incorrect. Windows 10 Home edition is the baseline edition of Windows 10 that is oriented to home users. The minimum recommendation for Windows 10 is a single 32- or 64-bit processor.
c. Incorrect. Windows 10 Home does not include Active Directory as a feature for centralized authentication; however, this feature is not required to support additional processors.
d. Correct. Windows 10 Home edition is the baseline edition of Windows 10 that is oriented to home users. A feature of Windows 10 Home is its support for 1 physical processor and up to 128 GB of memory. Windows 10 Pro for Workstations includes support for 4 physical processors and up to 6 TB of memory.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.2 - Select an appropriate edition of Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Windows 10 Editions
KEYWORDS: Bloom's: Analyze
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13. Primewall Informatics is an IT consulting firm that provides IT services to other companies. On one of its projects, the client requires the entire team to use computers with newly installed operating systems. The client wants to retain control over the applications that will be allowed to run on these computers.

Which of the following editions of Windows 10 should Primewall choose?

a. Windows 10 Home
b. Windows 10 Pro Education
c. Windows 10 Pro for Workstations
d. Windows 10 Enterprise

ANSWER: d

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FEEDBACK:

a. Incorrect. Windows 10 Home edition is the baseline edition of Windows 10 that is oriented to home users. This edition of Windows is not suitable for a business environment.

b. Incorrect. Windows 10 Pro Education has the same feature set as Windows 10 Pro. It is meant for use in schools and not in a business setting.

c. Incorrect. Windows 10 Pro for Workstations is designed to support large volumes and files and can support 4 physical processors and up to 6 TB of memory. However, this edition does not contain features required by Primewall's clients.

d. Correct. Windows 10 Enterprise is suitable for large organizations with advanced security and management needs. It includes features such as Windows Defender Application Control and Applocker to control which applications are allowed to run.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.2 - Select an appropriate edition of Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Windows 10 Editions
KEYWORDS: Bloom's: Understand
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14. Hung, a travel blogger, documents his travels across the world on his blog. On a trekking vacation in Europe, his Windows 10 laptop falls out of his backpack and breaks, so he buys a new laptop with Windows 10 preinstalled on it. When he tries to play a movie from his hard disk, the movie file does not open. He notices that the laptop does not have Windows Media Player. He's able to play the file after downloading and installing the Media Feature Pack from Microsoft.

Which of the following editions of Windows 10 is most likely installed on this new laptop?

a. Windows 10 Pro KN
b. Windows 10 Home N
c. Windows 10 Pro
d. Windows 10 Home

ANSWER: b

FEEDBACK:

a. Incorrect. Although Windows 10 Pro KN does not include Windows Media Player or other multimedia software, it is a variant specific to the South Korean market and not Europe.

b. Correct. Windows 10 Home N is the most likely edition installed on the new laptop. The N variants of the Windows 10 operating system are available in Europe. These variants do not include Windows Media Player or other multimedia software; however, users with these variants can download the Media Feature Pack from Microsoft, which includes the removed functionality.

c. Incorrect. The Windows 10 Pro edition includes Windows Media Player out of the box.

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d. Incorrect. The Windows 10 Home edition includes Windows Media Player out of the box.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.2 - Select an appropriate edition of Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Windows 10 Editions
KEYWORDS: Bloom's: Understand
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15. Venona Inc., a food processing company, buys laptops that have the 64-bit version of Windows 10 preinstalled. On the first day of use, employees run into issues with the new laptops. They are unable to use a critical 16-bit business application that they were using without issues on their previous computers.

Which of the following is the most likely reason the employees are not able to run the business application?

a. 16-bit software can run only on a 16-bit version of Windows 10.
b. 16-bit software cannot run on a 64-bit version of Windows 10.
c. 64-bit versions of Windows 10 support only 64-bit software.
d. 16-bit software is not supported on any edition of Windows 10.

ANSWER: b
FEEDBACK:

a. Incorrect. This is not the reason employees are unable to run the business application. Windows 10 is not available in a 16-bit version.
b. Correct. A 64-bit version of Windows 10 does not support 16-bit software. Running legacy 16-bit software is one of the primary reasons to use a 32-bit version of Windows 10.
c. Incorrect. This is not the reason employees are unable to run the business application. A 64-bit version of Windows 10 supports 32-bit software as well.
d. Incorrect. This is not the reason employees are unable to run the business application. A 32-bit version of Windows 10 supports 16-bit software.

POINTS: 1
DIFFICULTY: Hard
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.2 - Select an appropriate edition of Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Windows 10 Editions
KEYWORDS: Bloom's: Apply
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16. The engineering department of a neighboring university is looking to upgrade the operating systems used in its laboratory computers. These computers have many 16-bit engineering applications installed. The university does not have the funding to replace or upgrade the existing 16-bit software.

Which of the following versions of Windows 10 Pro should the university buy for the lab computers?

a. The 16-bit version
b. The 32-bit version
c. The 64-bit version
d. The 128-bit version

ANSWER: b

FEEDBACK:

a. Incorrect. Windows 10 Pro is not available in a 16-bit version.
b. Correct. The university should buy the 32-bit version of Windows 10 Pro as it can run 16-bit software.
c. Incorrect. The 64-bit version of Windows 10 Pro cannot run 16-bit software.
d. Incorrect. Windows 10 Pro is not available in a 128-bit version.

POINTS: 1
DIFFICULTY: Hard
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.2 - Select an appropriate edition of Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Windows 10 Editions
KEYWORDS: Bloom's: Analyze
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17. Diane wants to install the 32-bit version of the Windows 10 Home edition on a computer. The computer has a 64-bit processor, 1 GB RAM, 128 GB SSD, and a DirectX 8.1 graphical processor. Diane is unable to proceed with the installation because one of the components does not meet the required installation criteria.

Which of these components is causing the issue?

a. The 64-bit processor
b. The 1 GB RAM
c. The 128 GB SSD
d. The DirectX 8.1 graphical processor

ANSWER: d

FEEDBACK:

a. Incorrect. The 32-bit version of Windows can be installed on a 64-bit processor.
b. Incorrect. The minimum memory requirement for the 32-bit version of Windows 10 Home is 1 GB RAM.
c. Incorrect. The Windows 10 Home edition requires a minimum of 16 GB disk space for the 32-bit version.

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d. Correct. The Windows 10 Home edition requires DirectX 9 graphical processor and WDDM 1.0 (or higher).

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.3 - Install Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Installing Windows 10
KEYWORDS: Bloom's: Apply
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18. Luis, a computer support specialist of a small tax consultancy, is manually installing Windows 10 on all the new computers in the company using the DVD boot installation method.

At what point during the installation should Luis insert the installation DVD in the DVD drive?

a. Before starting the computer
b. Immediately after starting the computer
c. After the BIOS loading is complete
d. When the computer prompts Luis to insert the DVD

ANSWER: a
FEEDBACK:

a. Correct. Luis should insert the installation DVD in the DVD drive before starting the computer so that the computer can boot from the DVD drive.
b. Incorrect. This is incorrect. When installing Windows 10, the computer must boot from the installation DVD.
c. Incorrect. This is incorrect. When installing Windows 10, the computer must boot from the installation DVD.
d. Incorrect. This is incorrect. When installing Windows 10, the computer must boot from the installation DVD.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.3 - Install Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Installing Windows 10
KEYWORDS: Bloom's: Apply
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19. Which of the following is a disadvantage of using the DVD boot installation method to install Windows 10?

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a. It is not suitable for small organizations that have less than 20 computers.
b. It offers a low degree of customization.
c. It does not allow the addition of drivers using USB storage.
d. It requires the computer to boot from the DVD.

ANSWER: b

FEEDBACK:

a. Incorrect. The DVD boot installation method is suitable for small organizations that install Windows 10 only occasionally.
b. Correct. The DVD boot installation method offers a low degree of customization because it includes only the drivers and components included on the Windows 10 installation DVD. It does not include additional applications or updates.
c. Incorrect. The DVD boot installation method does not include additional applications or updates; however, you can add drivers during installation by using removable media, such as USB storage.
d. Incorrect. Although the DVD boot installation method requires the computer to boot from the DVD, this is not a disadvantage.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.3 - Install Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Installing Windows 10
KEYWORDS: Bloom's: Understand
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20. Ksenia is using the DVD boot installation method to install Windows 10 on her computer. She realizes that she needs to install additional drivers during the installation of the operating system.

How can Ksenia achieve this?

a. Ksenia can copy these additional drivers to the DVD before beginning the installation.
b. Ksenia can use a USB storage device to load and install these additional drivers.
c. Ksenia can only install additional drivers after completion of the Windows 10 installation process.
d. Ksenia can place the Windows 10 installation files on faster media such as flash storage.

ANSWER: b

FEEDBACK:

a. Incorrect. Copying the additional drivers to the DVD will not result in the installation of these drivers along with the operating system.
b. Correct. Additional drivers can be added during the Windows 10 installation process by using removable media, such as USB storage.
c. Incorrect. There is a method to add the additional drivers during the installation process.
d. Incorrect. Placing the Windows 10 installation files on faster media is unrelated to installing additional drivers.

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POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.3 - Install Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Installing Windows 10
KEYWORDS: Bloom's: Apply
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21. Igneta intends to install Windows 10 on her personal computer using a DVD boot installation. She wants to speed up the DVD boot installation process.

How can Igneta do this?

a. Igneta can configure the computer to boot from the DVD.
b. Igneta can install the operating system on a hard disk drive instead of a solid-state drive.
c. Igneta can start the computer with the DVD inserted.
d. Igneta can place the Windows 10 installation files on faster media such as flash storage.

ANSWER: d
FEEDBACK:
a. Incorrect. To perform a DVD boot installation, Igneta should configure the computer to boot from the DVD. This does not speed up the installation process.
b. Incorrect. Installing the operating system on a hard disk drive is unlikely to be quicker than installing it on a solid-state drive. Solid-state drives are faster than hard disk drives.
c. Incorrect. Installing Windows 10 from a DVD requires inserting the DVD before starting the computer. This is unlikely to have a significant impact on the speed of the installation process.
d. Correct. Igneta can speed up the Windows 10 installation process by placing the installation files on faster media such as flash storage that uses the USB interface.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.3 - Install Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Installing Windows 10
KEYWORDS: Bloom's: Apply
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22. Gerrit installs Windows 10 Home edition on his personal computer. Previously, his computer was running

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Windows 8.1. After installing Windows 10, Gerrit attempts to run one of the applications that was previously installed on the Windows 8 system.

If the application fails to run, which of the following is the most likely reason?

a. Gerrit chose a new installation instead of upgrading his operating system.
b. The application is not compatible with Windows 10.
c. During the upgrade, files and settings from Windows 8.1 were not moved to Windows 10.
d. Windows 8.1 cannot be upgraded to Windows 10.

ANSWER: b

FEEDBACK:

a. Incorrect. Since the application is available on the Windows 10 installation, it is likely that Gerrit upgraded the operating system.
b. Correct. The most likely reason for the application failing to work is that it is incompatible with Windows 10.
c. Incorrect. During an upgrade to Windows 10, user data and applications are retained.
d. Incorrect. Windows 8.1 can be upgraded to Windows 10. You can upgrade Windows 7 SP1 or Windows 8.1 to Windows 10. It is not possible to upgrade Windows 8.0 to Windows 10.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.3 - Install Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Installing Windows 10
KEYWORDS: Bloom's: Apply
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23. Josephine wants to upgrade the operating system on her personal computer to Windows 10 Home.

Which of the following operating systems must be currently installed on her computer for the upgrade?

a. Windows 8.0 Home
b. Windows 7 Pro
c. Windows 7 Home
d. Windows 8.1 Pro

ANSWER: c

FEEDBACK:

a. Incorrect. Windows 8.0 cannot be upgraded to Windows 10; however, Windows 8.1 can be upgraded to Windows 10.
b. Incorrect. Windows 7 Pro cannot be upgraded to Windows 10 Home. In general, you should be upgrading to an equivalent or better edition of Windows 10.
c. Correct. In general, you should be upgrading to an equivalent or better edition

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of Windows 10. For example, you can upgrade Windows 7 Home to Windows 10 Home or Windows 10 Pro, but you cannot upgrade Windows 7 Pro to Windows 10 Home.

d. Incorrect. Windows 8.1 Pro cannot be upgraded to Windows 10 Home. In general, you should be upgrading to an equivalent or better edition of Windows 10.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.3 - Install Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Installing Windows 10
KEYWORDS: Bloom's: Understand
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24. Trang wants to upgrade her personal computer to Windows 10 Pro. Trang completes the upgrade without doing an installation from DVD and only by entering the Windows 10 Pro product key.

From which of the operating systems did Trang upgrade to Windows 10 Pro?

a. Windows 8.1 Home
b. Windows 8.0 Home
c. Windows 7 Home
d. Windows 10 Home

ANSWER: d
FEEDBACK:

a. Incorrect. To upgrade from Windows 8.1 Home to Windows 10 Pro, Trang would need to use a DVD.
b. Incorrect. It is not possible to upgrade from Windows 8.0 to Windows 10.
c. Incorrect. To upgrade from Windows 7 Home to Windows 10 Pro, Trang would need to use a DVD.
d. Correct. To upgrade from a lower version of Windows 10 to a higher version of Windows 10, you can enter the new product key. For example, you can upgrade from Windows 10 Home to Windows 10 Pro by entering the Windows 10 Pro product key.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.3 - Install Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Installing Windows 10
KEYWORDS: Bloom's: Understand
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25. Marquez Consulting has a hiring plan for 20 software developers. To prepare for this, the IT team is tasked with procuring 20 new desktops. The vendor contracted by Marquez delivers 20 desktops without any operating system installed. The IT team considers using volume licensing to activate Windows 10 Pro on these laptops.

What will be the outcome in this scenario?

a. The IT team will be able to activate Windows 10 Pro successfully.
b. The IT team will not be able to activate Windows 10 Pro.
c. The IT team will be able to activate the license using Microsoft Azure AD.
d. The IT team will need to purchase OEM licenses from a retail store.

ANSWER: b

FEEDBACK:

a. Incorrect. Because the desktops do not have any operating system installed, the IT team will not be able to activate Windows 10 Pro.
b. Correct. Because the desktops do not have any operating system installed, it is most likely that the desktops do not have an OEM license. Without the OEM license, the IT team will not be able to use volume licensing on these computers.
c. Incorrect. Cloud licensing is available to upgrade computers from Windows 10 Pro to Windows 10 Enterprise. These desktops do not have any operating system installed.
d. Incorrect. OEM licenses cannot be purchased from a retail store. Only full packaged product (FPP) licenses can be purchased from a retail store.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.4 - Select an appropriate activation method for Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Licensing Windows 10
KEYWORDS: Bloom's: Understand
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26. Xena is using a 3-year-old desktop with Windows 10 installed. When she set up the computer previously, she intended to use it for purposes that are not resource-intensive such as browsing and watching movies. Recently, she has taken a liking to gaming that requires more power and better specifications for a good gaming experience. She decides to upgrade her desktop. After upgrading the desktop, she notices that the OS needs to be reactivated.

Which of the following new components most likely caused this?

a. The motherboard
b. The portable solid-state drive
c. The additional hard disk drive

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d. The additional RAM

ANSWER: a

FEEDBACK:

a. Correct. If you perform significant hardware changes to your computer, you may be forced to reactivate Windows 10 because Windows 10 assumes that it is installed on a new computer. Reactivation is not forced for simple upgrades such as an additional hard drive or additional RAM; however, installing a new motherboard typically requires reactivation.

b. Incorrect. Adding a portable disk will not force reactivation. If you perform significant hardware changes to your computer, you may be forced to reactivate Windows 10, but the addition of a portable disk cannot be considered as a change in the base hardware configuration.

c. Incorrect. Reactivation is not forced for simple upgrades such as an additional hard drive or additional RAM.

d. Incorrect. Reactivation is not forced for simple upgrades such as an additional hard drive or additional RAM.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.4 - Select an appropriate activation method for Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Licensing Windows 10
KEYWORDS: Bloom's: Analyze
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27. Mei, a system administrator, has installed Windows 10 on 15 computers in her company. She needs to activate the license using the Multiple Activation Key (MAK) activation method. However, the new computers do not have access to the Internet because of certain infrastructure issues.

Which of the following methods should Mei use to activate the licenses without having to spend much time?

a. Configure proxy activation by using the Volume Activation Management Tool
b. Use phone-based activation
c. Authenticate Active Directory
d. Create a service (SRV) record in the domain name system (DNS)

ANSWER: a

FEEDBACK:

a. Correct. Mei should configure proxy activation by using the Volume Activation Management Tool (VAMT). VAMT is installed on a computer that has access to the Internet. Then, the product keys that need to be activated are installed into VAMT and the isolated computers. VAMT uses the product keys to generate activation information that is distributed to the isolated computers.

b. Incorrect. Phone-based activation can be done. However, it is very time-consuming.

c. Incorrect. Authenticating Active Directory may help troubleshoot when the Active Directory-based activation method is being used. This is not relevant to the Multiple Activation Key (MAK) activation method.

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d. Incorrect. A service (SRV) record in the domain name system (DNS) is created when the Key Management Service (KMS) server is installed. This SRV record contains the name of the KMS server for clients to contact. This is not relevant to the Multiple Activation Key (MAK) activation method.

POINTS: 1
DIFFICULTY: Hard
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.4 - Select an appropriate activation method for Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Activating Windows 10
KEYWORDS: Bloom's: Apply
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28. Talal, an IT administrator, sets up a KMS server in his organization to enable KMS activation of Windows 10 licenses. The organization buys 20 new computers with generic volume license keys (GVLK) configured. Two days after the purchase, Talal tries to activate these 20 computers using the KMS server, but the licenses are not activated.

Which of the following is a reason for the activation failure?

a. A KMS activation is only possible after 180 days of the purchase.
b. A KMS server has a minimum activation threshold of 25 instances for Windows 10.
c. A KMS server cannot activate Windows 10 on computers with generic volume license keys.
d. A KMS is only possible when the client computers are connected to the Internet.

ANSWER: b
FEEDBACK:

a. Incorrect. A KMS activation is valid for 180 days. If a computer is going to be disconnected from the KMS server for more than 180 days, you should use MAK for activation instead.
b. Correct. A KMS server has minimum activation thresholds that must be met before clients can be activated. For Windows 10, the minimum activation threshold is 25. This means that no instances of Windows 10 are activated until 25 instances have attempted to activate on the KMS server.
c. Incorrect. To use KMS activation, the client computers being activated need to be configured with a generic volume license key (GVLK).
d. Incorrect. KMS activation does not require client computers to be connected to the Internet for activation.

POINTS: 1
DIFFICULTY: Hard
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.4 - Select an appropriate activation method for Windows 10
ACCREDITING STANDARDS: MD100.1.1 - Deploy Windows 10
TOPICS: Activating Windows 10

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KEYWORDS: Bloom's: Understand
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29. Lorena has multiple windows open on her desktop. She wants to minimize all the windows except the currently active window.

Which of the following features of Windows 10 should Lorena use?

a. The Snap feature
b. The Task View feature
c. The Shake feature
d. The Virtual Desktop feature

ANSWER: c

FEEDBACK:

a. Incorrect. The Snap feature allows you to quickly resize windows by clicking the title bar of the window and dragging it to the top, sides, or middle of the screen.
b. Incorrect. The Task View feature has a dedicated taskbar icon next to the Search box at the lower-left side of the screen. Clicking the Task View icon changes the display to show an ordered preview of all application windows that are currently open.
c. Correct. The Shake feature minimizes all other windows except for the one you are interested in. To shake a window, you click the title bar and move (shake) the mouse rapidly from side to side. All other windows automatically minimize.
d. Incorrect. Virtual Desktop is an advanced window management feature that allows a user to create multiple desktops that can host different open windows.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.5 - Understand the Windows 10 user interface
ACCREDITING STANDARDS: MD100.1.2 - Perform post-installation configuration
TOPICS: Using Windows 10
KEYWORDS: Bloom's: Understand
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30. Jordana, a PhD student, is using her Windows 10 laptop to write her thesis. As part of her research, she must refer to multiple documents and applications open in different windows, which makes her writing process cumbersome.

Which of the following options will help Jordana preview other windows without having to switch between them?

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a. The Peek feature
b. The Search box
c. The Shake feature
d. The Snap feature

ANSWER: a

FEEDBACK:

a. Correct. Jordana can use the Peek feature to preview a window. She can do this by hovering the pointer over the icon for a running program to display a preview of each window the application has open above the taskbar button. She can then hover the pointer over a preview window to preview only that window on the desktop.
b. Incorrect. The Search box is used to find content on the local computer, the Internet, and the Microsoft Store.
c. Incorrect. The Shake feature can be used to minimize all other windows except for that of interest. While it helps in decluttering to a single window, it does not help in previewing a window without switching to it.
d. Incorrect. The Snap feature allows one to quickly resize windows by clicking the title bar of the window and dragging it to the top, sides, or middle of the screen. While it helps in organization, it does not help in previewing a window without switching to it.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.5 - Understand the Windows 10 user interface
ACCREDITING STANDARDS: MD100.1.2 - Perform post-installation configuration
TOPICS: Using Windows 10
KEYWORDS: Bloom's: Apply
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31. Layla is a freelance data engineer and musician. On her laptop, she uses various software to aid her work as a data engineer as well as to record and produce music. At times, she switches back and forth between both roles. For example, while she waits for her code to complete execution, she switches to editing a music track. This creates a maze of open applications. She wants to organize the workspace on her laptop in a better manner so that she can separate her data engineering workspace from her music workspace.

Which of the following options in Windows 10 is a solution to Layla's requirement?

a. Application programmer interface
b. The Action Center
c. Active Directory
d. Virtual Desktop

ANSWER: d

FEEDBACK:

a. Incorrect. An operating system provides application programmer interfaces (APIs) to support application developers. APIs are used to perform functions such as opening and writing to a file.

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b. Incorrect. The Action Center lists important notifications of problems or solutions discovered by Windows 10.

c. Incorrect. Active Directory has a central database that stores domain information. It includes information about users and computer accounts and centralized tools to manage them.

d. Correct. The Virtual Desktop feature in Windows 10 allows a user to create multiple desktops. Layla can use the Virtual Desktop feature to create separate desktops for her data engineering and music work.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.5 - Understand the Windows 10 user interface
ACCREDITING STANDARDS: MD100.1.2 - Perform post-installation configuration
TOPICS: Using Windows 10
KEYWORDS: Bloom's: Analyze
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32. Stephanie is a wedding planner with a small home-based wedding planning business, which she runs with the help of one assistant. When she decides to expand her business and hire two more assistants, she buys two Windows 10 desktop computers in addition to the one her current assistant uses. She sets up local user accounts for each assistant on each computer, which allows her assistants to access information stored on each other's computers using unique user IDs and passwords.

Which of the following Windows 10 networking models does Stephanie's business use?

a. The Open Systems Interconnection model
b. Azure AD join
c. The workgroup model
d. The domain model

ANSWER: c

FEEDBACK:

a. Incorrect. The Open Systems Interconnection model refers to a conceptual model rather than a networking model of Windows 10.

b. Incorrect. Azure AD join is more likely to be used in a small business environment that uses cloud services for collaboration, rather than share data across a computer network.

c. Correct. Stephanie's business uses the workgroup model. The workgroup model relies on local user accounts that are created on each computer running Windows 10. No mechanism exists to create a user account that has access to resources on all computers. In this model, the person who wants to share files on his or her computer with another user must create a local user account with a password on his or her computer for the other user.

d. Incorrect. In the domain model, the database is stored on one or more dedicated servers called domain controllers (DCs). Computers that are part of the domain can reference the domain database and read the user and computer accounts contained within. Member computers can access shared

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resources on other computers from the same domain.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.6 - Identify network models available for Windows 10
ACCREDITING STANDARDS: MD100.1.2 - Perform post-installation configuration
TOPICS: Windows 10 Networking Models
KEYWORDS: Bloom's: Understand
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33. Akosua, a system administrator, is configuring Windows 10 systems purchased from a vendor for the marketing department. Akosua is unable to join the computers to the Marketing domain. Other older computers have no problems in joining the domain.

Which of the following editions of Windows 10 is installed on the new computers?

a. Windows 10 Pro
b. Windows 10 Education
c. Windows 10 Enterprise
d. Windows 10 Home

ANSWER: d
FEEDBACK:

a. Incorrect. Windows 10 Pro systems can connect to a domain.
b. Incorrect. Windows 10 Education systems can connect to a domain.
c. Incorrect. Windows 10 Enterprise systems can connect to a domain.
d. Correct. Domain networking is typically employed in business environments, so not all editions of Windows 10 have support for it. Windows 10 Pro, Education, and Enterprise editions support joining a domain networking system.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.6 - Identify network models available for Windows 10
ACCREDITING STANDARDS: MD100.1.2 - Perform post-installation configuration
TOPICS: Windows 10 Networking Models
KEYWORDS: Bloom's: Apply
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34. Cryopact, a research laboratory, has distributed laptops to its employees. The employees can access work files even when they are outside the office and collaborate with the office network through the services available in Office 365.

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Which of the following Windows 10 networking models is Cryopact most likely using?

a. Azure AD join
b. Active Directory
c. The workgroup model
d. The domain model

ANSWER: a

FEEDBACK:

a. Correct. Azure AD join can be used to register a Windows 10 device with Azure AD to enable centralized management of that device by a company's administrators. It is appropriate for small business environments that use cloud services for collaboration.
b. Incorrect. Active Directory helps administrators to use Group Policy to configure items such as installed applications, security settings, environment settings, and limits.
c. Incorrect. The workgroup model is useful for a small number of computers in a typical home or small business network. It allows peers to share resources with one another over a network.
d. Incorrect. The domain model uses a collection of computers and users that are identified by a common security database.

POINTS: 1
DIFFICULTY: Moderate
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: Wrig.MSGW10.22.1.6 - Identify network models available for Windows 10
ACCREDITING STANDARDS: MD100.1.2 - Perform post-installation configuration
TOPICS: Windows 10 Networking Models
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