Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank

SKU: 9780357502815-TEST-BANK

Name:_____ Class:_____ Date:_____

01 The Medical Assistant, Health Care Team, and Medical Environment

1. Medical assisting is probably *not* for you if you:
   a. have an interest in health and medicine
   b. are good at multi-tasking
   c. do not like variety in your job
   d. are interested in a career in an expanding field

ANSWER: c
POINTS: 1
DIFFICULTY: medium
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.2 - Describe the roll of the medical assistant
ACCREDITING STANDARDS: ABHES: MA.A.1.1.d - List the general responsibilities of the medical assistant
DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 10/27/2020 11:54 AM

2. Which category of skills include those that keep medical assistants practicing within their scope of practice?
   a. communication
   b. legal and ethical concepts
   c. instruction
   d. operational functions

ANSWER: b
POINTS: 1
DIFFICULTY: medium
REFERENCES: Figure 1-4
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.1 - Spell and define, using the glossary, all the Words to Know in this chapter
KB1.2 - Describe the roll of the medical assistant
ACCREDITING STANDARDS: ABHES: MA.A.1.1.d - List the general responsibilities of the medical assistant
DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 10/27/2020 11:54 AM

3. Which of these is an example of an administrative skill?
   a. collecting specimens
   b. performing vital signs
   c. administering medications
   d. medical record preparation

ANSWER: d
POINTS: 1
DIFFICULTY: easy
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.1 - Spell and define, using the glossary, all the Words to Know in this chapter

Copyright Cengage Learning. Powered by Cognero.

Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank

	KB1.2 - Describe the roll of the medical assistant KB1.3 - List the general responsibilities and skills of the medical assistant
ACCREDITING STANDARDS:	ABHES: MA.A.1.1.d - List the general responsibilities of the medical assistant
DATE CREATED:	10/27/2020 11:54 AM
DATE MODIFIED:	10/27/2020 11:54 AM

4. Which of these is an example of a clinical skill?
   a. performing patient screenings
   b. performing bookkeeping and collection procedures
   c. scheduling appointments
   d. preparing submittal (“clean”) insurance forms

ANSWER:	a
POINTS:	1
DIFFICULTY:	easy
QUESTION TYPE:	Multiple Choice
HAS VARIABLES:	False
LEARNING OBJECTIVES:	KB1.1 - Spell and define, using the glossary, all the Words to Know in this chapter KB1.2 - Describe the roll of the medical assistant KB1.3 - List the general responsibilities and skills of the medical assistant
ACCREDITING STANDARDS:	ABHES: MA.A.1.1.d - List the general responsibilities of the medical assistant
DATE CREATED:	10/27/2020 11:54 AM
DATE MODIFIED:	10/27/2020 11:54 AM

5. The majority of medical assistants work in which type of environment?
   a. surgical
   b. insurance company
   c. ambulatory care
   d. laboratory

ANSWER:	c
POINTS:	1
DIFFICULTY:	medium
QUESTION TYPE:	Multiple Choice
HAS VARIABLES:	False
LEARNING OBJECTIVES:	KB1.11 - Identify the various types of medical centers KB1.3 - List the general responsibilities and skills of the medical assistant
ACCREDITING STANDARDS:	ABHES: MA.A.1.1.d - List the general responsibilities of the medical assistant
DATE CREATED:	10/27/2020 11:54 AM
DATE MODIFIED:	10/27/2020 11:54 AM

6. The expenses involved in running a business have made which of the following rare today?
   a. solo practices
   b. partnerships
   c. multi-provider clinics

Copyright Cengage Learning. Powered by Cognero.

Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank

d. hospitals

ANSWER: a
POINTS: 1
DIFFICULTY: medium
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.1 - Spell and define, using the glossary, all the Words to Know in this chapter
KB1.11 - Identify the various types of medical centers
DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 10/27/2020 11:54 AM

7. Urgent care centers:

a. originated about 10 years ago
b. are usually open only on weekends
c. typically require patients to make an appointment
d. take care of patients with acute illness or injury

ANSWER: d
POINTS: 1
DIFFICULTY: medium
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.11 - Identify the various types of medical centers
ACCREDITING STANDARDS: ABHES: MA.A.1.1.a - Describe the current employment outlook for the medical assistant
DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 10/27/2020 11:54 AM

8. The Patient-Centered Medical Home (PCMH) is a team-based model of care led by:

a. a surgeon
b. the patient
c. a personal provider
d. a health insurance company representative

ANSWER: c
POINTS: 1
DIFFICULTY: medium
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.1 - Spell and define, using the glossary, all the Words to Know in this chapter
KB1.12 - Describe alternatives to the traditional medical model
KB1.7 - Partner with health care teams to attain optimal patient health outcomes
ACCREDITING STANDARDS: ABHES: MA.A.1.5.g - Partner with health care teams to attain optimal patient health outcomes
CAAHEP: VIII.C - Define a patient-centered medical home (PCMH)

Copyright Cengage Learning. Powered by Cognero.

Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank

01 The Medical Assistant, Health Care Team, and Medical Environment

DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 11/29/2020 11:47 PM

9. According to the U.S. Department of Labor, for the period 2018 to 2028, the employment of medical assistants is expected to _____ .

a. grow 118 percent
b. grow 23 percent
c. remain about the same
d. shrink 17 percent

ANSWER: b
POINTS: 1
DIFFICULTY: medium
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.9 - Describe the current employment outlook for the medical assistant
ACCREDITING STANDARDS: ABHES: MA.A.1.1.a - Describe the current employment outlook for the medical assistant
DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 11/29/2020 11:54 PM

10. The American Association of Medical Assistants (AAMA) traces its roots back to:

a. 1935
b. 1955
c. 1975
d. 1995

ANSWER: b
POINTS: 1
DIFFICULTY: medium
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.10 - Summarize licensure, accreditation, certification, and registration
KB1.13 - Compare licensure and certification requirements of allied health professionals
ACCREDITING STANDARDS: ABHES: MA.A.1.1.c - Describe and comprehend medical assistant credentialing requirements, the process to obtain the credential and the importance of credentialing
DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 10/27/2020 11:54 AM

11. Candidates for the CMA (AAMA) Certification Exam are allowed a ____-day period in which to take the exam.

a. 30
b. 60
c. 90
d. 120

ANSWER: c

Copyright Cengage Learning. Powered by Cognero.

Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank

01 The Medical Assistant, Health Care Team, and Medical Environment

POINTS: 1
DIFFICULTY: medium
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.10 - Summarize licensure, accreditation, certification, and registration
KB1.13 - Compare licensure and certification requirements of allied health professionals
ACCREDITING STANDARDS: ABHES: MA.A.1.1.c - Describe and comprehend medical assistant credentialing requirements, the process to obtain the credential and the importance of credentialing
DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 10/27/2020 11:54 AM

12. Which organization offers the Registered Medical Assistant certification?
    a. American Medical Technologists (AMT)
    b. American Association of Medical Assistants (AAMA)
    c. National Center for Competency Testing (NCCT)
    d. American Academy of Professional Coders (AAPC)

ANSWER: a
POINTS: 1
DIFFICULTY: medium
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.10 - Summarize licensure, accreditation, certification, and registration
KB1.13 - Compare licensure and certification requirements of allied health professionals
ACCREDITING STANDARDS: ABHES: MA.A.1.1.c - Describe and comprehend medical assistant credentialing requirements, the process to obtain the credential and the importance of credentialing
DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 10/27/2020 11:54 AM

13. Which organization offers certification examinations for the National Certified Medical Assistant and National Certified Medical Office Assistant?
    a. American Academy of Professional Coders (AAPC)
    b. National Healthcareer Association (NHA)
    c. American Medical Technologists (AMT)
    d. National Center for Competency Testing (NCCT)

ANSWER: d
POINTS: 1
DIFFICULTY: medium
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.10 - Summarize licensure, accreditation, certification, and registration
KB1.13 - Compare licensure and certification requirements of allied health professionals
ACCREDITING STANDARDS: ABHES: MA.A.1.1.c - Describe and comprehend medical assistant credentialing requirements, the process to obtain the credential and the importance of credentialing

Copyright Cengage Learning. Powered by Cognero.

Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank

01 The Medical Assistant, Health Care Team, and Medical Environment

DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 10/27/2020 11:54 AM

14. Candidate certification from the NCCT is valid for a period of ____ years, from the date of certification indicated on each candidate's certificate.

a. 2
b. 5
c. 7
d. 10

ANSWER: b
POINTS: 1
DIFFICULTY: medium
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.10 - Summarize licensure, accreditation, certification, and registration
KB1.13 - Compare licensure and certification requirements of allied health professionals
ACCREDITING STANDARDS: ABHES: MA.A.1.1.c - Describe and comprehend medical assistant credentialing requirements, the process to obtain the credential and the importance of credentialing
DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 10/27/2020 11:54 AM

15. A requirement for maintaining NCCT certification is the accrual of ____ clock hours of continuing education each year.

a. 14
b. 10
c. 22
d. 34

ANSWER: a
POINTS: 1
DIFFICULTY: medium
REFERENCES: page 16
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
ACCREDITING STANDARDS: ABHES: MA.A.1.1.c - Describe and comprehend medical assistant credentialing requirements, the process to obtain the credential and the importance of credentialing
DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 10/27/2020 11:54 AM

16. To qualify to sit for an NHA certification exam, you must graduate from an NHA-approved health care training program or have at least:

a. 6 months of full-time job experience and a high school diploma or GED
b. 6 months of full-time job experience and an associate's degree
c. 1 year of full-time job experience and a high school diploma or GED
d. 1 year of full-time job experience and an associate's degree

Copyright Cengage Learning. Powered by Cognero.

Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank

01 The Medical Assistant, Health Care Team, and Medical Environment

ANSWER: c
POINTS: 1
DIFFICULTY: medium
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.10 - Summarize licensure, accreditation, certification, and registration
KB1.13 - Compare licensure and certification requirements of allied health professionals
ACCREDITING STANDARDS: ABHES: MA.A.1.1.c - Describe and comprehend medical assistant credentialing requirements, the process to obtain the credential and the importance of credentialing
DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 10/27/2020 11:54 AM

17. AAPC offers several types of certifications. Which of the following is *not* an AAPC certification?
    a. Certified Professional Coder (CPC) (Outpatient Physician Office Credential)
    b. Certified Professional Coder (CPC-OP) (Outpatient Clinic)
    c. Certified Professional Coder-Hospital Outpatient (CPC-H) (Outpatient Hospital/Facility Credential)
    d. Certified Professional Coder-Payer (CPC-P) (Payer Coding Credential)

ANSWER: b
POINTS: 1
DIFFICULTY: medium
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.10 - Summarize licensure, accreditation, certification, and registration
KB1.13 - Compare licensure and certification requirements of allied health professionals
ACCREDITING STANDARDS: ABHES: MA.A.1.1.c - Describe and comprehend medical assistant credentialing requirements, the process to obtain the credential and the importance of credentialing
DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 11/30/2020 12:12 AM

18. Which of the following is the AAPC certification for physician practice?
    a. CPC-P
    b. CMAA
    c. CPC-H
    d. CPC

ANSWER: d
POINTS: 1
DIFFICULTY: medium
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.10 - Summarize licensure, accreditation, certification, and registration
KB1.13 - Compare licensure and certification requirements of allied health professionals
ACCREDITING STANDARDS: ABHES: MA.A.1.1.c - Describe and comprehend medical assistant credentialing requirements, the process to obtain the credential and the importance of credentialing

Copyright Cengage Learning. Powered by Cognero.

Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank

01 The Medical Assistant, Health Care Team, and Medical Environment

DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 11/30/2020 12:13 AM

Match each term with its definition.

a. American Medical Technologists (AMT)
b. professionalism
c. advocate
d. multi-provider clinic
e. programmatic accreditation
f. institutional accreditation
g. generalist
h. doctor of osteopathic medicine
i. doctor of medicine
j. partnership
k. National Center for Competency Testing (NCCT)
l. occupational analysis
m. American Academy of Professional Coders (AAPC)
n. National Healthcareer Association (NHA)

DIFFICULTY: difficult
QUESTION TYPE: Matching
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.1 - Spell and define, using the glossary, all the Words to Know in this chapter
KB1.10 - Summarize licensure, accreditation, certification, and registration
KB1.13 - Compare licensure and certification requirements of allied health professionals
ACCREDITING STANDARDS: ABHES: MA.A.1.1.a - Describe the current employment outlook for the medical assistant
ABHES: MA.A.1.1.c - Describe and comprehend medical assistant credentialing requirements, the process to obtain the credential and the importance of credentialing
ABHES: MA.A.1.1.d - List the general responsibilities of the medical assistant
ABHES: MA.A.1.10.b - Demonstrate professional behavior
CAAHEP: V.C.13 - Describe the role of the medical assistant as a patient navigator
DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 11/30/2020 4:52 PM

19. Identifies three broad areas of practice for medical assistants certified through the AAMA
ANSWER: l
POINTS: 1

20. Person who looks out for patients
ANSWER: c
POINTS: 1

21. Medical assistant who performs both clinical and administrative duties
ANSWER: g
POINTS: 1

Copyright Cengage Learning. Powered by Cognero.

Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank

22. Type of medical practice made up of at least two physicians
ANSWER: j
POINTS: 1

23. Type of medical practice made up of at least three physicians
ANSWER: d
POINTS: 1

24. Behaviors such as displaying tact, diplomacy, courtesy, respect, and dignity are the utmost important skills of a medical assistant, demonstrating responsibility in all aspects of the job and promoting integrity and honesty
ANSWER: b
POINTS: 1

25. A licensed physician
ANSWER: i
POINTS: 1

26. A licensed physician that places special emphasis on the body's musculoskeletal and nervous system and holistic patient care
ANSWER: h
POINTS: 1

27. Type of accreditation offered by the Accrediting Bureau of Health Education Schools (ABHES)
ANSWER: e
POINTS: 1

28. Type of accreditation offered by the Accrediting Commission of Career Schools and Colleges (ACCSC)
ANSWER: f
POINTS: 1

29. Organization, founded in 1939, that serves as a certification and membership society for several allied health professionals, including medical assistants, phlebotomists, and medical lab assistants
ANSWER: a
POINTS: 1

30. Organization that offers certification examinations for National Certified Medical Assistant (NCMA) and National Certified Medical Office Assistant (NCMOA)
ANSWER: k
POINTS: 1

31. Organization that produces publications including *Healthcare Business Magazine*, *Healthcare Business Tips & Resources*, and *ICD-10 Tips and Resources*
ANSWER: m
POINTS: 1

Copyright Cengage Learning. Powered by Cognero.

Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank

32. Organization, established in 1989 as a certification agency, that offers eight certification exams for several allied health care areas, including the CCMA and CMAA
ANSWER: n
POINTS: 1

Match each professional trait with its definition.
a. courteous
b. initiative
c. dependable
d. punctual
e. accurate
f. respectful
g. patient
h. honest
i. confidential

DIFFICULTY:	difficult
QUESTION TYPE:	Matching
HAS VARIABLES:	False
LEARNING OBJECTIVES:	KB1.2 - Describe the roll of the medical assistant KB1.3 - List the general responsibilities and skills of the medical assistant
ACCREDITING STANDARDS:	ABHES: MA.A.1.10.b - Demonstrate professional behavior CAAHEP: V.A.1.a.b - Demonstrate (a) empathy (b) active listening CAAHEP: V.A.3 - Demonstrate respect for individual diversity including: (a) gender (b) race (c) religion (d) age (e) economic status (f) appearance CAAHEP: X.P.2.a - Apply HIPAA rules in regard to:(a) privacy
DATE CREATED:	10/27/2020 11:54 AM
DATE MODIFIED:	10/27/2020 11:54 AM

33. Being detail-oriented and ensuring that information is correct
ANSWER: e
POINTS: 1

34. Being polite and well-mannered
ANSWER: a
POINTS: 1

35. Being prudent and conscious, especially in regard to speech
ANSWER: i
POINTS: 1

36. Being reliable and responsible
ANSWER: c
POINTS: 1

37. Being trustworthy and truthful

Copyright Cengage Learning. Powered by Cognero.

Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank

ANSWER: h
POINTS: 1

38. Showing ambition
ANSWER: b
POINTS: 1

39. Acting calm when things don't necessarily go as planned
ANSWER: g
POINTS: 1

40. Being in exact agreement with time
ANSWER: d
POINTS: 1

41. Showing regard for others even if you disagree with their message
ANSWER: f
POINTS: 1

Match each professionalism trait with its definition.
a. tactful
b. team player
c. empathetic
d. adaptable

DIFFICULTY:	medium
QUESTION TYPE:	Matching
HAS VARIABLES:	False
LEARNING OBJECTIVES:	KB1.2 - Describe the roll of the medical assistant KB1.3 - List the general responsibilities and skills of the medical assistant
ACCREDITING STANDARDS:	ABHES: MA.A.1.10.b - Demonstrate professional behavior CAAHEP: V.A.1.a - Demonstrate empathy
DATE CREATED:	10/27/2020 11:54 AM
DATE MODIFIED:	10/27/2020 11:54 AM

42. The ability to adjust
ANSWER: d
POINTS: 1

43. Be able to perceive a situation and know the right thing to say or do
ANSWER: a
POINTS: 1

44. Put yourself in another person's shoes; think about what is best for the patient
ANSWER: c
POINTS: 1

Copyright Cengage Learning. Powered by Cognero.

Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank

45. Work cooperatively with a group of people
ANSWER: b
POINTS: 1

46. Which of the following defines the principles of self-boundaries?
a. not examining, diagnosing, or prescribing treatment
b. knowing when to back off in a confrontation
c. understanding the sender-receiver feedback philosophy
d. all of the above

ANSWER: a
POINTS: 1
DIFFICULTY: medium
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.8 - Define the principles of self-boundaries
ACCREDITING STANDARDS: ABHES: MA.A.1.10.b - Demonstrate professional behavior
CAAHEP: V.A.11 - Define the principles of self-boundaries
CAAHEP: V.A.2 - Demonstrate the principles of self-boundaries
DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 10/27/2020 11:54 AM

47. Which of the following describes the role of the patient navigator prior to the patient seeing the provider?
a. Conduct a preplanning visit with the patient prior to the office visit to assist with the visit agenda.
b. Obtain a basic history including medication use.
c. Perform any needed tests that are due.
d. All of the above

ANSWER: d
POINTS: 1
DIFFICULTY: medium
REFERENCES: Practical Application
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.4 - Define patient navigator
KB1.5 - Describe the role of the medical assistant as a patient navigator
ACCREDITING STANDARDS: CAAHEP: V.C.12 - Define patient navigator
CAAHEP: V.C.13 - Describe the role of the medical assistant as a patient navigator
DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 10/27/2020 11:54 AM

48. Which of the following describes the role of the patient navigator during the patient with the provider?
a. documenting the provider's remarks or findings in the medical record, filling out documents, and ordering laboratory tests and radiograph studies

Copyright Cengage Learning. Powered by Cognero.

Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank

b. assisting with referrals, queuing electronic prescriptions for the provider to approve and send to the pharmacy
c. assisting with transportation assistance
d. all of the above

ANSWER: d
POINTS: 1
DIFFICULTY: medium
REFERENCES: Practical Application
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.4 - Define patient navigator
KB1.5 - Describe the role of the medical assistant as a patient navigator
ACCREDITING STANDARDS: CAAHEP: V.C.12 - Define patient navigator
CAAHEP: V.C.13 - Describe the role of the medical assistant as a patient navigator
DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 11/30/2020 12:40 AM

Match the following description with the type of complementary or alternative therapies.

a. biofeedback
b. faith
c. hand reflexology
d. Homeopathy
e. humor
f. aromatherapy
g. Ayurvedic medicine
h. acupuncture
i. Naturopathy
j. Tai Chi
k. Visualization and Guided Imagery
l. Yoga
m. massage
n. hypnosis
o. magnet therapy

DIFFICULTY: medium
REFERENCES: Table 1-1
QUESTION TYPE: Matching
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.1 - Spell and define, using the glossary, all the Words to Know in this chapter
ACCREDITING STANDARDS: ABHES: MA.A.1.8.i - Identify community resources and Complementary and Alternative Medicine Practices (CAM)
DATE CREATED: 10/27/2020 11:54 AM
DATE MODIFIED: 12/4/2020 4:22 PM

Copyright Cengage Learning. Powered by Cognero.

Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank

49. It consists of using extremely thin, sterilized needles, sometimes electrified with low voltage, that are inserted on points along the network of 12 body meridians (channels) to connect the levels from the organs to the skin.
ANSWER: h
POINTS: 1

50. A treatment that uses essential oils extracted from plants for a therapeutic effect.
ANSWER: f
POINTS: 1

51. The traditional healing system of India and perhaps the oldest formal medical system in the world.
ANSWER: g
POINTS: 1

52. A method that enables a person, usually with the help of electronic equipment, to learn to control otherwise involuntary bodily functions.
ANSWER: a
POINTS: 1

53. Numerous clinical studies have concluded that patients who receive prayer, in addition to treatment, respond more favorably than those who don't.
ANSWER: b
POINTS: 1

54. Stimulating these points on the hand sends impulses to help the muscles in the corresponding body part relax and blood vessels open to increase circulation, therefore allowing more oxygen and nutrients to enter and promote healing.
ANSWER: c
POINTS: 1

55. Based on the theory that each cell possesses an electromagnetic field and that disease occurs as a result of an electromagnetic imbalance
ANSWER: o
POINTS: 1

56. Provided by a therapist is actually supported by more scientific research than many other complementary therapies.

ANSWER: n
POINTS: 1

57. It involves a series of fluid movements performed while relaxed but maintaining focus on a pattern of movements.
ANSWER: j
POINTS: 1

58. It encompasses a wide range of approaches, using hands to manipulate muscles and soft tissue. It is a

Copyright Cengage Learning. Powered by Cognero.

Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank

powerful means to treat stress-related conditions, such as insomnia, headaches, and irritable bowel syndrome, and health conditions such as sciatica and depression.
ANSWER: m
POINTS: 1

59. It is known that laughter increases NK cell activity, lymphocyte proliferation, monocyte migration, and the production of IL-2 and IgA
ANSWER: e
POINTS: 1

60. Refers to what you see in your mind's eye and involves all the senses
ANSWER: k
POINTS: 1

61. A 200-year-old system of medicine based on the Law of Similars.
ANSWER: d
POINTS: 1

62. This is a multidisciplinary approach to health care based on the belief that the body has power to heal itself.
ANSWER: i
POINTS: 1

63. This is a discipline of breath control, meditation, and stretching and strengthening exercises that is thought to promote mental, physical, and spiritual well-being.
ANSWER: l
POINTS: 1

There are three main areas of medical assisting: general, administrative, and clinical. Match the term to its description. Note: Answers may be used more than once.

a. general skills
b. administrative skills
c. clinical skills

DIFFICULTY:	difficult
QUESTION TYPE:	Matching
HAS VARIABLES:	False
LEARNING OBJECTIVES:	KB1.2 - Describe the roll of the medical assistant KB1.3 - List the general responsibilities and skills of the medical assistant
ACCREDITING STANDARDS:	ABHES: MA.A.1.1.d - List the general responsibilities of the medical assistant ABHES: MA.A.1.5.g - Partner with health care teams to attain optimal patient health outcomes ABHES: MA.A.1.7 - Administrative procedures ABHES: MA.A.1.8 - Clinical Procedures CAAHEP: V.C.13 - Describe the role of the medical assistant as a patient navigator
DATE CREATED:	10/27/2020 11:54 AM
DATE MODIFIED:	10/27/2020 11:54 AM

Copyright Cengage Learning. Powered by Cognero.

Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank

01 The Medical Assistant, Health Care Team, and Medical Environment

64. Help manage the business affairs of the practice
ANSWER: b
POINTS: 1

65. Psychology, communication, professionalism
ANSWER: a
POINTS: 1

66. Establishing patient medical records, scheduling appointments and practice finances
ANSWER: b
POINTS: 1

67. Anatomy and physiology, infection control, patient intake, and documentation of care
ANSWER: c
POINTS: 1

68. Medical law/regulatory guidelines, medical ethics, risk management
ANSWER: a
POINTS: 1

69. Patient preparation and assisting the provider
ANSWER: c
POINTS: 1

70. Medical reception, patient navigator/advocate, medical business practices
ANSWER: b
POINTS: 1

71. Quality assurance and safety, and medical terminology
ANSWER: a
POINTS: 1

72. Nutrition, collecting and processing specimens, diagnostic testing
ANSWER: c
POINTS: 1

73. Pharmacology and emergency management/basic first aid
ANSWER: c
POINTS: 1

74. Which of the following practitioners specializes in diagnosing and treating diseases and malfunctions of the glands of internal secretion (hormones)?
a. Allergist
b. Cardiologist
c. Endocrinologist

Copyright Cengage Learning. Powered by Cognero.

Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank

d. Anesthesiologist

ANSWER: c
POINTS: 1
DIFFICULTY: medium
REFERENCES: Table 1-2
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.14 - Describe the duties of various health care professionals
ACCREDITING STANDARDS: ABHES: MA.A.1.3.c - Apply medical terminology for each specialty
DATE CREATED: 12/4/2020 4:29 PM
DATE MODIFIED: 12/4/2020 4:36 PM

75. Which of the following practitioners specializes in diagnosing and treating abnormalities, diseases, and disorders of the heart?

a. Allergist
b. Cardiologist
c. Endocrinologist
d. Anesthesiologist

ANSWER: b
POINTS: 1
DIFFICULTY: medium
REFERENCES: Table 1-2
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: KB1.14 - Describe the duties of various health care professionals
ACCREDITING STANDARDS: ABHES: MA.A.1.3.c - Apply medical terminology for each specialty
DATE CREATED: 12/4/2020 4:37 PM
DATE MODIFIED: 12/4/2020 4:37 PM

Copyright Cengage Learning. Powered by Cognero.

Medical Assisting Administrative and Clinical Competencies 9th edition Blesi Test Bank