Medical Language Accelerated 2nd edition Jones Test Bank

SKU: 9781260017731-TEST-BANK

Medical Language Accelerated 2nd Edition by Jones CH01

ANSWERS ARE LOCATED IN THE SECOND PART OF THIS DOCUMENT

MULTIPLE CHOICE - Choose the one alternative that best completes the statement or answers the question.

1) Law may be defined as

1) _____

A) a moral code.
B) good manners.
C) rules of conduct.
D) protocol.

Question Details
ABHES : 4.f. Comply with federal, state, and local health laws and regulations as they relate to heal
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.02
Topic : Comparing Aspects of Law and Ethics
CAAHEP : X.C.6. Compare criminal and civil law as they apply to the practicing medical assistant

2) Etiquette rules used in the workplace are called

2) _____

A) protocol.
B) ethics.
C) policies.
D) morals.

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Medical Language Accelerated 2nd Edition by Jones CH01

Question Details
ABHES : 4.f. Comply with federal, state, and local health laws and regulations as they relate to heal
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.02
Topic : Comparing Aspects of Law and Ethics

3) Which of the following is/are not enacted by government?

3) _____

A) Laws
B) Statutes
C) Etiquette rules
D) Medical practice acts

Question Details
ABHES : 4.f. Comply with federal, state, and local health laws and regulations as they relate to heal
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
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Topic : Comparing Aspects of Law and Ethics
CAAHEP : X.C.6. Compare criminal and civil law as they apply to the practicing medical assistant

4) What do professional organizations create to govern their members?

4) _____

A) Laws
B) Codes of ethics
C) Statutes
D) Procedure manuals

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Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.02
Topic : Comparing Aspects of Law and Ethics
ABHES : 4.g. Display compliance with the Code of Ethics of the profession
CAAHEP : XI.C.1.a. Define ethics

5) What is the purpose of formalized codes of ethics in the health care professions?

5) _____

A) To increase the competence within the profession.
B) To revoke the licenses of unethical practitioners.
C) To provide a consistent guide for protocol.
D) To relieve the lawmaking bodies of their legal responsibilities.

Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.02
Topic : Comparing Aspects of Law and Ethics
ABHES : 4.g. Display compliance with the Code of Ethics of the profession
CAAHEP : XI.C.1.a. Define ethics

6) Which document serves as a guideline about professional behavior and etiquette for employees?

6) _____

A) The AMA's Code of Ethics.
B) The office policy manual.
C) Medical practice acts.
D) Emily Post's *Guide to Etiquette.*

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Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.02
Topic : Comparing Aspects of Law and Ethics

7) What is the meaning of the term litigious?

7) _____

A) Higher number of practicing lawyers.
B) Decreased legal liability.
C) Increase in the number of lawsuits.
D) Increase in consumer awareness of health care.

Question Details
ABHES : 4.f. Comply with federal, state, and local health laws and regulations as they relate to heal
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.01
Topic : Why Study Law and Ethics
CAAHEP : X.C.6. Compare criminal and civil law as they apply to the practicing medical assistant

8) The plaintiff in a lawsuit is the

8) _____

A) party against whom criminal or civil charges have been filed.
B) party filing the civil charges.
C) party held liable.
D) party that testifies.

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Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.01
Topic : Why Study Law and Ethics
CAAHEP : X.C.13.k Define the following medical legal terms defendant-plaintiff

9) A pledge for physicians that remains influential today is

9) _____

A) Code of Hammurabi.
B) Babylonian Ethics Code.
C) Hippocratic oath.
D) Socrates' pledge.

Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.02
Topic : Comparing Aspects of Law and Ethics
ABHES : 4.g. Display compliance with the Code of Ethics of the profession
CAAHEP : XI.C.1.a. Define ethics

10) The defendant in a lawsuit is the

10) _____

A) party against whom criminal or civil charges have been filed.
B) party filing the civil charges.
C) party held liable.
D) party that testifies.

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Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.01
Topic : Why Study Law and Ethics
CAAHEP : X.C.13.k Define the following medical legal terms defendant-plaintiff

11) An attorney files a motion that pleads there is no basis for a trial. This is called

11) _____

A) acceptance.
B) precedent.
C) summary judgment.
D) administrative law.

Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.01
Topic : Why Study Law and Ethics
CAAHEP : X.C.6. Compare criminal and civil law as they apply to the practicing medical assistant

12) Another term for legal responsibility is

12) _____

A) liability.
B) litigious.
C) testimony.
D) defense.

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Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.01
Topic : Why Study Law and Ethics
ABHES : 4.d. Distinguish between employer and personal liability coverage
CAAHEP : X.C.6. Compare criminal and civil law as they apply to the practicing medical assistant

13) Ethics may be defined as

13) _____

A) a standard of competence.
B) principles, standards, and a guide to conduct.
C) courtesy and manners.
D) beliefs formed through the influence of family, culture, and society.

Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.02
Topic : Comparing Aspects of Law and Ethics
ABHES : 4.g. Display compliance with the Code of Ethics of the profession
CAAHEP : XI.C.1.a. Define ethics

14) Bioethics is concerned with

14) _____

A) etiquette in medical research.
B) health care law.
C) the ethics of scientists doing research in a university.
D) ethical implications of biological research methods and results.

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Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.02
Topic : Comparing Aspects of Law and Ethics
CAAHEP : XI.C.1.a. Define ethics

15) Which of the following is a synonym for "good manners"?

15) _____

A) Protocol
B) Etiquette
C) Morals
D) Laws

Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
ABHES : 7.g. Display professionalism through written and verbal communications
CAAHEP : V.C.1. Identify styles and types of verbal communication
Learning Objective : 01.03
Topic : Qualities of Successful Health Care Practitioners

16) The first step in critical thinking problem solving is to

16) _____

A) evaluate the evidence.
B) gather information.
C) identify and clarify the problem.
D) consider alternatives.

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Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
ABHES : 7.g. Display professionalism through written and verbal communications
Learning Objective : 01.03
Topic : Qualities of Successful Health Care Practitioners
CAAHEP : V.P.11. Report relevant information concisely and accurately

17) A medical-surgical nurse is going off shift and giving her report to the nurse coming on duty. She is clearly and accurately describing the conditions of the patients she cared for during her shift. This is an example of what skill?

17) _____

A) People skills.
B) Critical-thinking skills.
C) Technical skills.
D) Moral values skills.

Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
ABHES : 7.g. Display professionalism through written and verbal communications
CAAHEP : V.C.1. Identify styles and types of verbal communication
Learning Objective : 01.03
Topic : Qualities of Successful Health Care Practitioners

18) Which of the following is an example of a healthcare practitioner displaying compassion for a patient?

18) _____

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A) A physician making rounds in a hospital asks a patient how he is doing.
B) A nurse feels sorry for a patient who was just diagnosed with cancer.
C) A physician sits down with a patient and addresses all the concerns of the patient.
D) An LPN helps an elderly person walk through the hallways.

Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.03
Topic : Qualities of Successful Health Care Practitioners
ABHES : 5.h. Display effective interpersonal skills with patients and health care team members
CAAHEP : X.A.1. Demonstrate sensitivity to patient rights

19) A radiology technician approaches a new patient and states, "I am Jennifer and I will be taking care of you today." Which of the three "Cs" is an example of this?

19) _____

A) Common sense
B) Compassion
C) Courtesy
D) Coordination

Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.03
Topic : Qualities of Successful Health Care Practitioners
ABHES : 5.h. Display effective interpersonal skills with patients and health care team members

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20) A student medical assistant doing his or her internship in a physician's office refuses to wipe up a spilled drink in the exam room hallway because he or she believes housekeeping is not part of his or her job description. The student is demonstrating the absence of which quality deemed necessary for successful health care practitioners?

20) _____

A) Compassion
B) Technical skill
C) Common sense
D) Courtesy

Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.03
Topic : Qualities of Successful Health Care Practitioners
ABHES : 4.e. Perform risk management procedures
CAAHEP : XII.P.5. Evaluate the work environment to identify unsafe working conditions

21) Formed through the influences of family, culture, and society, which of these serve as the basis for ethical conduct?

21) _____

A) Moral values
B) Code of etiquette
C) Protocol standards
D) Laws

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Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.02
Topic : Comparing Aspects of Law and Ethics
ABHES : 4.g. Display compliance with the Code of Ethics of the profession
CAAHEP : XI.C.1.b. Define morals

22) A health care practitioner completes a course in law and ethics. In this field of study, Which of the following reasons should be most important to health care professionals?

22) _____

A) To promote patient and employee safety.
B) To help explain the process of informed consent to patients.
C) To help avoid legal entanglements.
D) To learn the inner workings of the health care system.

Question Details
ABHES : 4.f. Comply with federal, state, and local health laws and regulations as they relate to heal
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.01
Topic : Why Study Law and Ethics
CAAHEP : X.C.6. Compare criminal and civil law as they apply to the practicing medical assistant

23) Unlawful acts are always

23) _____

A) unacceptable.
B) unethical.
C) punishable by legal means.
D) punishable by professional groups.

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Question Details
ABHES : 4.f. Comply with federal, state, and local health laws and regulations as they relate to heal
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.02
Topic : Comparing Aspects of Law and Ethics
CAAHEP : X.C.6. Compare criminal and civil law as they apply to the practicing medical assistant

24) Unethical behavior is always

24) _____

A) unacceptable.
B) illegal.
C) punishable by legal means.
D) punishable by professional groups.

Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.02
Topic : Comparing Aspects of Law and Ethics
ABHES : 4.g. Display compliance with the Code of Ethics of the profession
CAAHEP : XI.C.1.a. Define ethics

25) Which of the following is considered a technical skill?

25) _____

A) Tact
B) Problem-solving
C) Common sense
D) Computer literacy

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Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.03
Topic : Qualities of Successful Health Care Practitioners
ABHES : 7.h. Perform basic computer skills
CAAHEP : V.C.8. Discuss applications of electronic technology in professional communication

26) A precedent is a(n)

26) _____

A) law enacted by the federal government.
B) case that serves as a model for future cases.
C) protocol rule.
D) summary judgment.

Question Details
ABHES : 4.f. Comply with federal, state, and local health laws and regulations as they relate to heal
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.01
Topic : Why Study Law and Ethics
CAAHEP : X.C.6. Compare criminal and civil law as they apply to the practicing medical assistant

27) Written codes of ethics for health care practitioners

27) _____

A) evolved primarily to serve as moral guidelines for those who provide care.
B) are legally binding.
C) did not exist in ancient times.
D) are used in legal cases.

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Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
ABHES : 4.g. Display compliance with the Code of Ethics of the profession
Learning Objective : 01.01
Topic : Why Study Law and Ethics
CAAHEP : XI.C.1.a. Define ethics

28) The health care professional who studies law and ethics gains perspective on current issues that affect health care practice. Which of the following accurately describes one of those issues?

28) _____

A) A decrease in health care costs makes health care more affordable.
B) The media has ensured that everyone has the same access to medical care.
C) With the advancement of medical technology, patients expect favorable outcomes.
D) Health care professionals should not be involved in the legal issues of patients.

Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.01
Topic : Why Study Law and Ethics
ABHES : 5.h. Display effective interpersonal skills with patients and health care team members
CAAHEP : V.C.6.e. Define coaching a patient as it relates to adaptations relevant to individual patie

29) A new employee in a large medical practice is looking for the professional etiquette staff members are expected to follow. Which would be the best source for learning these rules?

29) _____

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A) The employee's professional code of ethics.
B) The state's medical practice acts.
C) The bulletin board in the employee lounge.
D) The office policy manual.

Question Details
Accessibility : Keyboard Navigation
Bloom's : Remember
Difficulty : 1 Easy
Est Time : 1-3 minutes
Learning Objective : 01.02
Topic : Comparing Aspects of Law and Ethics

SHORT ANSWER. Write the word or phrase that best completes each statement or answers the question.

30) Dishonest or deceitful practices in depriving, or attempting to deprive, another of his or her rights is considered to be

Question Details
ABHES : 4.f. Comply with federal, state, and local health laws and regulations as they relate to heal
Accessibility : Keyboard Navigation
Learning Objective : 01.02
Topic : Comparing Aspects of Law and Ethics
Bloom's : Understand
Difficulty : 2 Medium
Est Time : 3-5 minutes
CAAHEP : X.C.6. Compare criminal and civil law as they apply to the practicing medical assistant

31) Standards of behavior, developed as a result of one's concept of right and wrong, is known as

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Question Details
ABHES : 4.f. Comply with federal, state, and local health laws and regulations as they relate to heal
Accessibility : Keyboard Navigation
Learning Objective : 01.02
Topic : Comparing Aspects of Law and Ethics
CAAHEP : XI.C.1.a. Define ethics
Bloom's : Understand
Difficulty : 2 Medium
Est Time : 3-5 minutes

32) A specialist who consults with physicians, researchers, and others to help them make difficult decisions is known as

Question Details
Accessibility : Keyboard Navigation
Learning Objective : 01.02
Topic : Comparing Aspects of Law and Ethics
CAAHEP : XI.C.1.a. Define ethics
Bloom's : Understand
Difficulty : 2 Medium
Est Time : 3-5 minutes

33) Rules of etiquette applicable to one's place of employment are known as

Question Details
Accessibility : Keyboard Navigation
Learning Objective : 01.02
Topic : Comparing Aspects of Law and Ethics
Bloom's : Understand
Difficulty : 2 Medium
Est Time : 3-5 minutes

Medical Language Accelerated 2nd edition Jones Test Bank

Medical Language Accelerated 2nd Edition by Jones CH01

Answer Key

Test name: CH01

1) C
Laws are rules that require everyone to behave the same way or face formal punishment.

2) A
Different offices may follow different etiquette rules.

3) C
Etiquette changes depending on the organization and situation.

4) B
A code of ethics allows standards to be set to define competency.

5) A
A code of ethics allows standards to be set to define competency.

6) B
Most organizations have a policy manual that provides employees with guidance as to how to act in certain situations.

7) C
A litigious society is one in which patients, relatives, and others are inclined to sue health care practitioners, health care facilities, manufacturers of medical equipment and products, and others when medical outcomes are not acceptable.

8) B
The plaintiff is the person(s) filing the lawsuit. A defendant is the person being sued. Witnesses testify in court, and judges preside over lawsuits.

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9) C
Hippocrates created an oath that is still in use today.

10) A
A defendant is the person being sued and who must defend himself or herself in court. Witnesses testify in court, and judges preside over lawsuits. The plaintiff is the person(s) filing the lawsuit.

11) C
Summary judgment states that one party is entitled to win as a matter of law and no trial is necessary.

12) A
Legal responsibility is also known as legal liability. A person(s) or organization may be found legally responsible for an action.

13) B
Ethics and moral values are sometimes confused. Ethics are a guide to conduct, while moral values are the beliefs formed through the influence of family culture and society.

14) D
Bioethics is the study of how biological research and ethical guidelines are established.

15) B
Etiquette is the basic rules of behavior usually known as good manners.

16) C
Identifying and clarifying the problem is the first step in critical thinking. It is followed by gathering information, evaluating the evidence, considering the alternatives, and implementing the decision.

17) A

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People skills include good communication skills. Critical thinking is a problem-solving skill, and technical skills may include proficiencies in working with equipment.

18) C
Compassion is empathy—identifying and understanding another's situation, feelings, and motives. This occurs when the physician takes the time to listen to the patient and answer questions. Sympathy is when one feels sorry for another. Asking about a patient's family is courtesy, and helping a patient walk is a work-related task.

19) C
The simple definition of courtesy is good manners, as is displayed when the technician introduces herself to the patient.

20) C
All health care personnel are responsible for maintaining a safe workplace. If a patient or another employee were to slip and fall because the student thought it was not his or her job, it demonstrates a lack of common sense.

21) A
Our values are determined by a variety of influences including our family, culture, and society. Sometimes, one of these influences has more weight than others.

22) C
The study of law and ethics will aid the health care professional in practice to avoid legal problems.

23) B
An illegal act is always considered unethical, which *may* be punishable by legal means.

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24) A
Although unethical behavior is wrong, it is not necessarily illegal. For example, some providers believe that it is unethical to perform an abortion; however, it is not illegal.

25) D
Technical skills include those abilities acquired in a course of study, such as computer skills. Tact is a people skill, and common sense and problem solving are critical-thinking skills.

26) B
In case law, previous cases often serve as guidance for the court.

27) A
Although codes of ethics are important and have been around for a long time, they are not legally binding.

28) C
As medical technology has advanced, patients have come to expect favorable outcomes from medical treatment. Rising costs lead to questions concerning access to care, and health care practitioners need to be concerned about how law and ethics may affect the patients they treat.

29) D
Most health care facilities have their own policies concerning etiquette that staff members are expected to follow. These manuals may serve as both a permanent record, and guidelines, for employees.

30) Fraud or intentional deceit.

Dishonest or deceitful practices in depriving, or attempting to deprive, another of his or her rights is considered to be fraud or intentional deceit.

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31) ethics, which is concerned with the concept of right or wrong over and above that which is legal in a given situation.

Standards of behavior, developed as a result of one's concept of right and wrong, is known as ethics, which is concerned with the concept of right or wrong over and above that which is legal in a given situation.

32) a medical ethicist or bioethicist.

A specialist who consults with physicians, researchers, and others to help them make difficult decisions is known as a medical ethicist or bioethicist.

33) protocol, which is a set of rules that everyone must follow within an organization.

Rules of etiquette applicable to one's place of employment are known as protocol, which is a set of rules that everyone must follow within an organization.

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