Supply Chain Logistics Management 6th edition Bowersox Test Bank

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CORRECT ANSWERS ARE LOCATED IN THE 2ND HALF OF THIS DOC.

TRUE/FALSE - Write 'T' if the statement is true and 'F' if the statement is false.

1) Enterprise administration and integration modules in an enterprise resource planning (ERP) system are not specifically designed for supply chain applications.
   - ◎ true
   - ◎ false

2) Customer relationship management (CRM) systems are designed to enable information sharing among customers, sales team members and operations management employees.
   - ◎ true
   - ◎ false

3) Supply chain compliance is part of the enterprise operations system components in an enterprise resource planning (ERP) system.
   - ◎ true
   - ◎ false

4) Certification of raw material suppliers and production processes is an example of risk mitigation.
   - ◎ true
   - ◎ false

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5) Blockchain increases security for supply chains but reduces supply chain transparency.
   - ◎ true
   - ◎ false

6) Indicating which incoming vehicle to unload next is a function of the yard management system (YMS).
   - ◎ true
   - ◎ false

7) The base of the supply chain information system (SCIS) triangle is the transaction system.
   - ◎ true
   - ◎ false

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MULTIPLE CHOICE - Choose the one alternative that best completes the statement or answers the question.

8) Transaction systems are characterized by all of the following EXCEPT:
   A) formalized business processes.
   B) a small number of transactions.
   C) a large volume of transactions.
   D) an operational, day-to-day focus.

9) The supply chain information system functionality pyramid has which of the following at its base?
   A) Formalized business processes
   B) Management control
   C) A strong transaction system
   D) Vehicle routing and scheduling

10) Most supply chain information system (SCIS) development and implementation is now focused on what?
   A) Formalized business processes
   B) A low volume of transactions
   C) A large volume of transactions
   D) Enhanced supply chain system integration and improved decision-making

11) An integrated corporate-wide database is sometimes also referred to as a(n) _____ .
   A) ERP system
   B) data warehouse
   C) legacy system
   D) general ledger

12) The human resources module of the ERP systems tracks what?
   A) Personnel profiles and their activity levels
   B) The functions for invoice collection
   C) The supply chain's ability to measure, monitor and report cost
   D) The timing and location of supply chain value-added processes

13) Customer relationship management (CRM) systems are applications designed to facilitate information sharing between all of the following EXCEPT:
   A) customers.
   B) sales force members.
   C) operations management employees.
   D) stockholders.

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14) _____ is the hardware and software that facilitates information exchange between the systems and physical infrastructures within the firm and between supply chain partners.
A) Communication technology
B) Blockchain
C) Consumer connectivity
D) Reverse logistics

15) The pharmaceutical industry is highly affected by counterfeiting because of the _____ value of products and _____ of falsifying raw material.
A) high; ease
B) high; difficulty
C) low; ease
D) low; difficulty

16) All of the following are benefits of blockchain EXCEPT which one?
A) Better security
B) Increased innovation
C) Decreased scalability
D) Enhanced transparency

17) Block chain is an example of improved _____ which increases security and transparency.
A) Strategic planning
B) Consumer connectivity
C) Communications technology
D) Decision analysis

18) Material sourcing, quality, reliability and financial stability are elements of:
A) supply chain risk.
B) supply chain uncertainty.
C) supply chain communications.
D) supply chain technology.

19) Capacity, visibility, consistency and tracking are elements of:
A) supply chain risk.
B) supply chain uncertainty.
C) supply chain communications.
D) supply chain technology.

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20) The warehouse management system (WMS) manages all of the following transaction types EXCEPT:

A) Inventory storage
B) Inventory retrieval
C) Product shipping
D) Vehicle movements

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Answer Key

Test name: Chapter 02

1) TRUE
2) TRUE
3) FALSE
4) TRUE
5) FALSE
6) TRUE
7) TRUE
8) B
9) C
10) D
11) B
12) A
13) D
14) A
15) A
16) C
17) C
18) A
19) B
20) D

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