Management and Leadership for Nurse Administrators 8th edition Roussel Test Bank

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Management and Leadership for Nurse Administrators, 8th Edition
Chapter 1 Quiz

True or False

1. In positive-sum competition, the incentives for improved results are based on clinical outcomes rather than volume or length of stay.

<Answer: True>

2. In a complex adaptive system, analysis and long-term planning are paramount, and consensus among management is key.

<Answer: False>

3. Studies have shown that uninsured individuals with chronic diseases are less likely to seek information regarding their health on the Internet than are insured individuals.

<Answer: False>

4. Health care is defined by facility care and consumer health status.

<Answer: True>

Multiple Choice

5. According to Collins (2001), a Level 4 leader is a(n) _____, able to stimulate teams to high-performance standards by demonstrating commitment to aggressive pursuit of a compelling vision.
   a. contributing team member
   b. competent manager
   c. executive
   d. effective leader

<Answer: D>

6. The two characteristics that are needed to move a Level 4 leader to a Level 5 leader are:
   a. competence and efficiency
   b. humility and resolve
   c. team player and sense of humor
   d. experience and motivation

<Answer: B>

7. With the help of the NHSN, rates of _____ decreased by 44% from 2008 to 2012.

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a. accidental falls
b. central line infections
c. preventable adverse events
d. unnecessary surgery

<Answer: B>

8. According to the report *The New Science of Personalized Medicine: Translating the Promise to Practice*, the enormous market for personalized medicine:
   a. is a fad that will soon fade.
   b. will remain stagnant over the next several years.
   c. is projected to grow 11% per year.
   d. is expected to double by next year.

<Answer: C>

9. The future trend of consumerism in health care is about:
   a. high-quality care, regardless of cost.
   b. protection of consumers' rights.
   c. in-patient care.
   d. finding the lowest-cost provider.

<Answer: B>

10. Needleman notes that *nursing-sensitive indicators* is a term focusing on the relationship of nursing with:
    a. adverse patient outcomes.
    b. all patient outcomes.
    c. positive patient outcomes.
    d. physicians.

<Answer: A>

11. According to Porter and Teisberg (2006), the current healthcare system has fallen victim to _____ competition, or winning at the expense of another.
    a. cost-shifting
    b. positive-sum
    c. value-based
    d. zero-based

<Answer: D>

12. In Collins's leadership levels, Level 1 leaders are _____, demonstrating productive activity through talent, knowledge, and skills.
    a. highly capable individuals
    b. competent managers

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c. executives
d. effective leaders

<Answer: A>

13. In the past several years, focus on patient safety:
    a. has saved Medicare millions of dollars.
    b. has translated into greater patient satisfaction.
    c. has not translated into positive patient outcomes or cost savings.
    d. has decreased.

<Answer: C>

14. The paradigm shift to consumer as partner rather than patient will be necessary with the advent of:
    a. technology.
    b. personalized health care.
    c. automation.
    d. complex adaptive systems.

<Answer: B>

Fill-in-the-Blank

15. The _____ _____ is patient-centered care focused on prevention, health promotion, and coordinated care across the life span.

<Answer: medical home>

Short Answer

16. Name four of the Picker Institute's eight characteristics of care that indicate quality and safety.

<Answers may include: (1) respect for the patient's values, preferences, and expressed needs; (2) coordinated and integrated care; (3) clear, high-quality information and education; (4) physical comfort/pain management; (5) emotional support and alleviation of anxiety; (6) involvement of family and friends as appropriate; (7) continuity; (8) access to care>

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