Organizational Behavior Theory and Design in Health Care 3rd edition Borkowski Test Bank

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Organizational Behavior in Health Care, Fourth Edition
Borkowski & Meese
Chapter 2 Quiz

Import Settings:
Base Settings: Brownstone Default
Information Field: Complexity
Information Field: Ahead
Information Field: Subject
Information Field: Title
Information Field: Feedback
Information Field: Taxonomy
Information Field: Objective
Highest Answer Letter: D
Multiple Keywords in Same Paragraph: No
NAS ISBN13: 9781284564198, add to Ahead, Title tags

Chapter: Chapter 02 - Quiz

True/False

1. According to the Institute of Medicine, research demonstrates that there are no variations in the rates of medical procedures by race and that all patients receive equal treatment.
Ans: False
Complexity: Moderate
A-head: Changing U.S. Population
Subject: Chapter 2

2. Due to the extensive training physicians receive in the care and management of geriatric patients, ageism is not an issue in the health care industry.
Ans: False
Complexity: Easy
A-head: Changing U.S. Population
Subject: Chapter 2

3. Over the next 50 years, White non-Hispanics are expected to be the fastest growing segment of the population.
Ans: False
Complexity: Easy
A-head: Changing U.S. Population
Subject: Chapter 2

4. People identifying as Asian, Hispanic, or African American report communication difficulties with their physician more often than White patients.
Ans: True
Complexity: Moderate

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A-head: Changing U.S. Population
Subject: Chapter 2

5. Those identifying as LGBTQ experience similar health outcomes to non-LGBTQ persons when you control for age and race.
Ans: False
Complexity: Moderate
A-head: Changing U.S. Population
Subject: Chapter 2

6. Diversity technically only refers to the following categories in the workplace: Age, gender, and race.
Ans: False
Complexity: Easy
A-head: Diversity, Equity and Inclusion Defined
Subject: Chapter 2

Multiple Choice

1. Provisions from which piece of legislation, such as Medicare's increased focus on chronic disease prevention, new models of care for reducing re-hospitalizations, improved care coordination, and annual screening for cognitive impairment, will assist with changing attitudes toward elderly patients?
A) The 2010 Affordable Care Act
B) The Emergency Medical Treatment and Active Labor Act
C) The Health Insurance Portability and Accountability Act
D) The Medicare Prescription, Improvement, and Modernization Act
Ans: A
Complexity: Easy
A-head: Changing U.S. Population
Subject: Chapter 2

2. The way one dresses to demonstrate their gender is an example of:
A) sexual orientation.
B) biological sex.
C) gender identity.
D) gender expression.
Ans: D
Complexity: Easy
A-head: Changing U.S. Population
Subject: Chapter 2

3. The act of creating environments in which any individual or group can feel welcomed, respected, and supported and can fully participate refers to:

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A) diversity.
B) equity.
C) equality.
D) inclusion.
Ans: D
Complexity: Easy
A-head: Changing U.S. Population
Subject: Chapter 2

4. _____ refers to the concept that we may treat people differently based on certain physical characteristics, often without us realizing it.
A) Implicit bias
B) Equity
C) Cognitive dissonance
D) Inclusion
Ans: A
Complexity: Easy
A-head: Diversity, Equity, and Inclusion Defined
Subject: Chapter 2

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