Generalist Case Management 5th edition Woodsid Test Bank

SKU: 9781305947214-TEST-BANK

MULTIPLE CHOICE

1 : The process of deinstitutionalization affected case management by:
A : giving the client access to his or her assessment results.
B : providing large numbers of individuals with community-based treatment.
C : increasing the federal governments involvement in service delivery.
D : establishing a partnership between the client and the case manager.

Correct Answer : B

2 : The different ways case managers perceive their roles has been reflected in which way?
A : The increases in financial constraints
B : The trends in federal legislation
C : The goals of managed care
D : The changes in job titles

Correct Answer : D

3 : Authorizing services, monitoring quality of care, and determining the length of time care is provided are all functions of:
A : public health programs.
B : aftercare programs.
C : managed-care programs.
D : behavioral health programs.

Correct Answer : C

4 : The current emphasis on continuity of care can be traced back to the provision of aftercare, which was an important service provided by which of the following?
A : The Hull House
B : The Massachusetts School
C : The Red Cross
D : The Henry Street Settlement House

Correct Answer : B

5 : Improving living conditions such as housing and sanitation was an advocacy issue addressed by:
A : Samuel Howe.
B : Lillian Wald.
C : Mary Richmond.
D : Jane Addams.

Correct Answer : D

6 : Gathering information, assessing needs, and determining treatment strategies are all parts of the method of helping individuals called:
A : coordinated care.
B : social casework.
C : eligibility determination.
D : treatment services.

Correct Answer : B

7 : Meeting the multiple needs of individuals and coordinating communications between families and agencies were two functions of:
A : Henry Street Settlement House.
B : Home Service Corps.
C : Hull House.
D : the Massachusetts School.

Correct Answer : B

8 : Which of the following acts focused on consumer involvement, client satisfaction, and adequacy of services?
A : Rehabilitation Act of 1973
B : Children with Disabilities, Education for all Handicapped Children Act of 1975
C : Older Americans Act of 1965
D : Family Support Act of 1988

Correct Answer : A

9 : One area of focus in the IDEA amendments (1997) was:
A : recognizing the need to coordinate care.
B : preparing students to live independently.
C : treating the client as a customer.
D : assessing client satisfaction in aftercare.

Correct Answer : B

10 : The Older Americans Act of 1965 advanced case management by:
A : promoting customer involvement in decision-making.
B : encouraging vocational education and self-sufficiency.
C : recognizing the need to coordinate care among agencies.
D : allowing clients to evaluate the helping process.

Correct Answer : C

11 : The basic concept of managed care as developed in the 1930s was to:
A : combat the rising cost and decreasing quality of health care.
B : guarantee a defined set of services for a negotiated fee.
C : increase the self-sufficiency of families who received federal aid.
D : recognize the multiplicity of human needs and coordinate care.

Correct Answer : B

12 : The HMO managed-care model is distinguished from the traditional fee-for-service model by:
A : combining delivery and financing into one system.
B : allowing the consumer to negotiate the fee for each service.
C : organizing care based on the efficiency of the providers.
D : billing the consumer separately for each service provided.

Correct Answer : A

13 : The managed-care model that requires customers to pay higher premiums, deductibles, and percentages of medical fees is the:
A : HMO plan.
B : POS plan.
C : PPO plan.
D : None of the above.

Correct Answer : B

14 : Health savings accounts and health reimbursement plans have which of the following features?
A : Required contributions from employers and employees
B : Mandatory pre-authorization for withdrawal of funds
C : Exclude mental health and dental services
D : No accrued interest on the money saved in the plan

Correct Answer : A

15 : Advantages of managed care include which of the following?I. Resources are spent according to prioritiesII. Access to services is limitedIII. Providers must justify services providedIV. Efficiency of service delivery has improved
A : I, II and IV
B : I, III and IV
C : II, III and IV
D : I, II, III, and IV

Correct Answer : B

16 : One way growth of the managed-care industry has impacted the responsibilities of case managers is by:
A : requiring them to assess clients and determine treatment.
B : encouraging them to involve clients in decision-making.
C : allowing them to provide social services to people in need.
D : giving them the responsibility of authorizing or denying services.

Correct Answer : D

17 : The greatest disadvantage of the HMO model is:
A : the reduced coverage received when using out-of-plan providers.
B : the extra time required to receive services because of bureaucracy.
C : the limited choice of providers an individual client has.
D : the questionable quality of the services provided.

Correct Answer : C