Law Liability and Ethics for Medical Office Professionals 6th edition Flight Test Bank

SKU: 9781305972728-TEST-BANK

Name:_____ Class:_____ Date:_____

Chapter 1 The Big Business of Health Care and You

True / False

1. Reading the concepts presented in this chapter guarantees you protection from litigation.
   a. True
   b. False

ANSWER: False
RATIONALE: Only reading the chapter does not guarantee protection from litigation; however, reading the chapter and applying concepts to your work as a medical assistant will help you become more sensitive to situations that are potentially troublesome.
POINTS: 1
QUESTION TYPE: True / False
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

2. Patients trust that they are being treated by qualified personnel at the physician's office.
   a. True
   b. False

ANSWER: True
POINTS: 1
QUESTION TYPE: True / False
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

3. Patients will often refer to medical assistants and other nonlicensed health care personnel as "nurses."
   a. True
   b. False

ANSWER: True
POINTS: 1
QUESTION TYPE: True / False
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

4. In addition to protecting patients, laws also operate to protect the public.
   a. True
   b. False

ANSWER: True
POINTS: 1
QUESTION TYPE: True / False
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM

Copyright Cengage Learning. Powered by Cognero.

Law Liability and Ethics for Medical Office Professionals 6th edition Flight Test Bank

Chapter 1 The Big Business of Health Care and You

DATE MODIFIED: 4/12/2017 7:52 AM

5. Physicians are not vicariously liable for the behavior of their employees.

a. True

b. False

ANSWER: False
RATIONALE: Physicians are vicariously liable for the behavior of persons in their employ.
POINTS: 1
QUESTION TYPE: True / False
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

6. Most medical office employees are not licensed to practice medicine.

a. True

b. False

ANSWER: True
POINTS: 1
QUESTION TYPE: True / False
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

7. A business is a commercial or industrial establishment. Legally, it is classified as a sole proprietorship, partnership, or conglomerate.

a. True

b. False

ANSWER: False
RATIONALE: A business is a commercial or industrial establishment. Legally, it is classified as a sole proprietorship, partnership, or corporation.
POINTS: 1
QUESTION TYPE: True / False
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

8. The term “capital” refers to the assets in money or property accumulated by individual, partnership, or corporate ownership of a business.

a. True

b. False

ANSWER: True
POINTS: 1
QUESTION TYPE: True / False

Copyright Cengage Learning. Powered by Cognero.

Law Liability and Ethics for Medical Office Professionals 6th edition Flight Test Bank

Chapter 1 The Big Business of Health Care and You

HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

9. Dividends are the net worth of a corporation.
   a. True
   b. False
ANSWER: False
RATIONALE: Dividends are distributed profits of a corporation.
POINTS: 1
QUESTION TYPE: True / False
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

10. In managed care, the actual care a patient receives is influenced by the policies and procedures of the managed care plan.
   a. True
   b. False
ANSWER: True
POINTS: 1
QUESTION TYPE: True / False
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

Multiple Choice

11. Which of the following statements is true?
   a. A medical assistant is held to a lower standard of care than is a layperson.
   b. A medical assistant is held to the reasonable person standard.
   c. A medical assistant, working under the physician's direction, may be held to the same standard of care as a physician.
   d. A medical assistant is only held to the same standard of care as a physician when dispensing medical advice.
ANSWER: c
RATIONALE: When a physician allows a medical assistant to perform certain functions, the delegation of responsibility is based on the premise that the assistant can perform the functions as well as the doctor or as well as the nurse, if the procedure is usually performed by a nurse. It also follows that the assistant may be held to the same standard of care as the doctor or nurse. Medical assistants may never practice medicine; only licensed individuals such as physicians may practice medicine.
POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM

Copyright Cengage Learning. Powered by Cognero.

Law Liability and Ethics for Medical Office Professionals 6th edition Flight Test Bank

Chapter 1 The Big Business of Health Care and You

DATE MODIFIED: 4/12/2017 7:52 AM

12. Personal protection means:
    a. protecting yourself from needless litigation.
    b. protecting yourself from loss of reputation.
    c. protecting yourself from loss of earning power.
    d. All of these answers apply.

ANSWER: d
RATIONALE: By understanding basic principles of the law, you can protect yourself from needless litigation and loss of reputation, personal wealth, or earning power.
POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

13. Licensure laws:
    a. protect physicians and medical office staff.
    b. protect the public and serve patients' interests.
    c. are set by the federal government.
    d. All of these answers apply.

ANSWER: b
RATIONALE: Licensure laws, enacted to protect the public, serve patients' interests by defining the education and experience required to perform certain procedures. Licenses are granted by state licensing boards that also have the power to revoke the licenses.
POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

14. Why is it important for medical assistants to understand and work within the parameters of the laws that apply to a medical office?
    a. Doing so protects themselves and their employer.
    b. Doing so protects the patient.
    c. Doing so protects the physician.
    d. Doing so protects the pharmacist and the physician.

ANSWER: a
RATIONALE: The best answer is: Understanding and working within the parameters of the law protects themselves and their employer. Ultimately, it protects and benefits all involved, including the patient.
POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False

Copyright Cengage Learning. Powered by Cognero.

Law Liability and Ethics for Medical Office Professionals 6th edition Flight Test Bank

Chapter 1 The Big Business of Health Care and You

DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

15. In today's medical office, which of the following tasks does a medical assistant perform?
    a. Scheduling hospital admissions
    b. Performing waived lab tests
    c. Providing patient education
    d. All of these answers apply.

ANSWER: d
RATIONALE: Medical assistants are the link between the patient and the doctor when arranging office visits and hospital admissions, performing low-complexity (CLIA waived) laboratory tests, and providing patient education.
POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

16. Physicians are required to submit reports on a regular basis to various governmental agencies. These reports include all of the following except:
    a. births.
    b. "suspicious" deaths.
    c. immunizations.
    d. communicable diseases.

ANSWER: c
RATIONALE: Physicians are required to submit reports on a regular basis to various governmental agencies. Certain reports are required of all practicing physicians, and these include births, deaths, and communicable diseases.
POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

17. A Patient Bill of Rights is:
    a. always required by law.
    b. never required by law.
    c. required by federal law.
    d. required by law in some states.

ANSWER: d
RATIONALE: A Patient Bill of Rights is required by law in some states.
POINTS: 1
QUESTION TYPE: Multiple Choice

Copyright Cengage Learning. Powered by Cognero.

Law Liability and Ethics for Medical Office Professionals 6th edition Flight Test Bank

Chapter 1 The Big Business of Health Care and You

HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

18. In 2015, the health care industry in the United States accounted for almost _____ of all goods and services produced in the United States.

a. 5 percent
b. 18 percent
c. 15 percent
d. 1 percent

ANSWER: b
RATIONALE: In 2015, the health care industry in the United States accounted for almost 18 percent of all goods and services produced in the United States.
POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

19. Most medical office professionals are not licensed to practice medicine and _____.

a. must do anything required to assist the patient
b. must carry out their responsibilities without making medical decisions or acting outside the areas of their expertise
c. may sometimes dispense medical advice
d. must carry out their responsibilities without making medical decisions or acting outside the areas of their expertise and may sometimes dispense medical advice

ANSWER: b
RATIONALE: Most medical office professionals are not licensed to practice medicine and must carry out their responsibilities without making medical decisions or acting outside the areas of their expertise.
POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

20. Locum tenens means:

a. a physician or other professional who is temporarily performing the duties of another.
b. a certification.
c. a legal action pursuant to federal law.
d. scope of practice.

ANSWER: a
RATIONALE: Locum tenens means a physician or other professional who is temporarily performing the duties of another.
POINTS: 1

Copyright Cengage Learning. Powered by Cognero.

Law Liability and Ethics for Medical Office Professionals 6th edition Flight Test Bank

Chapter 1 The Big Business of Health Care and You

QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

21. A Patient Bill of Rights:
   a. provides billing information related to current treatment.
   b. acknowledges a patient's right to choose, consent to, and to refuse treatment.
   c. explains legal and ethical rights.
   d. explains legal and ethical rights, and acknowledges a patient's right to choose, consent to, and to refuse treatment.

ANSWER: d
RATIONALE: A Patient Bill of Rights explains legal and ethical rights and acknowledges a patient's right to choose, consent to, and to refuse treatment.
POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

22. The medical field is regulated by _____ medical practice acts and other federal and state regulations.
   a. state and federal
   b. federal
   c. state
   d. city

ANSWER: c
RATIONALE: The medical field is regulated by state medical practice acts and other federal and state regulations.
POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

23. What confirms the completion of the education and experience required to perform certain procedures; it indicates the holder has basic minimum qualifications required by the state for that occupation?
   a. Degree
   b. Being hired to work in a physician's office
   c. A license
   d. Being hired to work in a physician's office and a degree

ANSWER: c
RATIONALE: A license confirms the completion of the education and experience required to perform certain procedures; it indicates the holder has basic minimum qualifications required by the state for that occupation.

Copyright Cengage Learning. Powered by Cognero.

Law Liability and Ethics for Medical Office Professionals 6th edition Flight Test Bank

Chapter 1 The Big Business of Health Care and You

POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

24. What will you receive once you have attained a minimum level of education and training and passed an examination required by an accredited certifying organization?

a. Degree
b. Certification
c. Professionalism
d. None of these answers apply.

ANSWER: b
RATIONALE: You will receive certification once you have attained a minimum level of education and training and passed an examination required by an accredited certifying organization.
POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

25. What federal law requires every health plan and provider to maintain reasonable and appropriate safeguards to ensure the confidentiality of health information?

a. HITECH
b. FMLA
c. ACA
d. HIPAA

ANSWER: d
RATIONALE: HIPAA requires every health plan and provider to maintain reasonable and appropriate safeguards to ensure the confidentiality of health information.
POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/13/2017 9:55 AM

26. What is the name of profits of a corporation that are distributed to stockholders?

a. Shares
b. Dividends
c. Gifts
d. Stocks

ANSWER: b
RATIONALE: Profits of a corporation that are distributed to stockholders are called dividends.

Copyright Cengage Learning. Powered by Cognero.

Law Liability and Ethics for Medical Office Professionals 6th edition Flight Test Bank

Chapter 1 The Big Business of Health Care and You

POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

27. What type of violation forms the basis of medical malpractice lawsuits, certificate or license revocations, and, in extreme cases, criminal charges?

a. Respondeat superior
b. Res ipsa loquitur
c. Professional standard of care
d. Civil rights

ANSWER: c
RATIONALE: Violations of the professional standard of care form the basis of medical malpractice lawsuits, certificate or license revocations, and, in extreme cases, criminal charges.
POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

28. As a member of society, one is expected to carry out interpersonal relationships in a responsible manner that will not cause harm. This is known legally as holding an individual to what kind of standard?

a. Standard of care
b. Reasonable person
c. Guardian ad litem
d. Respondeat superior

ANSWER: b
RATIONALE: As a member of society, one is expected to carry out interpersonal relationships in a responsible manner that will not cause harm, which is known legally as holding an individual to a reasonable person standard.
POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

29. What type of MCO does not use primary care physicians as gatekeepers and seeks to improve health care and reduce costs by using groups of physicians, hospitals, and other health care providers to coordinate cost-effective, quality health care and to reward positive patient outcomes by sharing cost-savings with providers?

a. HMO
b. POS
c. ACO
d. LCO

Copyright Cengage Learning. Powered by Cognero.

Law Liability and Ethics for Medical Office Professionals 6th edition Flight Test Bank

Chapter 1 The Big Business of Health Care and You

ANSWER: c
RATIONALE: An ACO does not use primary care physicians as gatekeepers and seeks to improve health care and reduce costs by using groups of physicians, hospitals, and other health care providers to coordinate cost-effective, quality health care and to reward positive patient outcomes by sharing cost-savings with providers.
POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

30. What is the name of a legal entity that is an association of two or more individuals who act as co-owners of a business venture?

a. Corporation
b. Limited liability company
c. Proprietor
d. Partnership

ANSWER: d
RATIONALE: A partnership is the name of a legal entity that is an association of two or more individuals who act as co-owners of a business venture.
POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

31. Legal entities include sole proprietorships, partnerships, professional associations, limited liability partnership, and limited liability companies. What is another type of legal entity?

a. Corporation
b. Stockholder
c. Group
d. Dividend

ANSWER: a
RATIONALE: Another type of legal entity is a corporation.
POINTS: 1
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

Subjective Short Answer

32. Describe how the medical office personnel are the link between the patient and the doctor.
ANSWER: They arrange office visits, laboratory tests, therapeutic appointments, and hospital admissions.

Copyright Cengage Learning. Powered by Cognero.

Law Liability and Ethics for Medical Office Professionals 6th edition Flight Test Bank

Chapter 1 The Big Business of Health Care and You

POINTS: 1
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

33. What is the difference between “scope of practice” and “standard of care”?
ANSWER: “Scope of practice” refers to the acceptable diagnosis and treatment by medical professionals. “Standard of care” refers to the degree of care that a reasonably prudent person should exercise under the same or similar circumstances.
POINTS: 1
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

34. When is telemedicine used?
ANSWER: Telemedicine is a health care delivery system used when the patient is in one location and the treating physician is in another, possibly thousands of miles away.
POINTS: 1
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

35. Describe the implications for “respondeat superior” as it applies to a medical office.
ANSWER: Respondeat superior (“let the master answer”) means that physicians are vicariously liable for the behavior of their employees (such as medical assistants or nurses) while the employees are working within the scope of their employment.
POINTS: 1
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

36. Name two forms of Prepaid Group Practices (PGPs).
ANSWER: Staff model and group model
POINTS: 1
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

37. What are medical practice acts?

Copyright Cengage Learning. Powered by Cognero.

Law Liability and Ethics for Medical Office Professionals 6th edition Flight Test Bank

ANSWER: Medical practice acts are passed by state legislatures to establish a state medical board with the authority to control licensing.
POINTS: 1
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

38. Describe the differences among a sole proprietorship, partnership, and corporation.
ANSWER: Answers should include: Sole Proprietor is a single physician, therapist, or other licensed health care profession operating a business alone. A partnership is two or more people who combine their work, money, and talents to do what one could not do alone. A corporation is a group of people banding together and creating an artificial being, or entity, that can do something that the members of the group could not do individually.
POINTS: 1
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

39. Identify two types of Health Maintenance Organizations (HMOs) provider payment structures.
ANSWER: Answers should include: Prepaid Group Practice (PGP) are group of physicians who agree to provide comprehensive health care services for a fixed prospective per capita payment to a definite population. Individual Practice Associations (IPAs) are groups of physicians who join together into an agreement with other organizations to provide medical services to a defined population.
POINTS: 1
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:52 AM
DATE MODIFIED: 4/12/2017 7:52 AM

40. Define the term “managed care”?
ANSWER: Answers should include: Managed Care is a term used to describe a system of integration of the financing and delivery of health care to provide comprehensive services to an identified segment of the population.
POINTS: 1
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
DATE CREATED: 4/12/2017 7:57 AM
DATE MODIFIED: 4/12/2017 7:58 AM

Copyright Cengage Learning. Powered by Cognero.

Law Liability and Ethics for Medical Office Professionals 6th edition Flight Test Bank