Essentials of Strategic Planning in Healthcare 2nd edition Harrison Test Bank

SKU: 9781567937916-TEST-BANK

1. ch12-001
The value frontier considers not only efficiency but also quality.

*a. True
b. False

2. ch12-002
The Commonwealth Fund is a private institution with a goal to improve which of the following in the United States?

a. Access to care
b. Quality of care
c. Efficiency of care
d. None of the above
*e. All of the above

3. ch12-003
Pay-for-performance (P4P) programs are initiatives implemented by the government, insurance companies, and other groups to reward providers for meeting certain performance targets in the delivery of healthcare services

*a. True
b. False

4. ch12-004
An awareness of P4P offerings is important in strategic planning.

*a. True
b. False

5. ch12-005
Diagnosis-related groups (DRGs) are a patient classification scheme used by hospitals to identify the diseases they treat.

*a. True
b. False

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6. ch12-006
Nurse-sensitive patient outcomes improve if there is a growing quantity of nursing care events such as pressure ulcers, falls, and intravenous infiltrations.

a. True
*b. False

7. ch12-007
The degree to which organizations successfully coordinate high quality with low cost reflects the value of the care they are delivering.

*a. True
b. False

8. ch12-008
Avedis Donabedian introduced a model of medical quality based on three criteria: structure, process, and outcomes.

*a. True
b. False

9. ch12-009
Although more complicated to assess, outcome indicators such as patient satisfaction, physical disability, and rehabilitation remain the ultimate validation of healthcare quality.

*a. True
b. False

10. ch12-010
The most comprehensive evaluation of hospital quality today is the CMS Hospital Compare report, which assesses hospital quality performance, measures changes in quality over time, and evaluates the patient experience.

*a. True
b. False

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1. ch02-001
As the complex healthcare industry experiences radical reform, its leaders will need to possess transformational leadership skills rather than relying only on traditional problem solving.

*a. True
b. False

2. ch02-002
Transactional leadership is sometimes called *managerial leadership* because it is focused on enforcing policy, not necessarily changing the future.

*a. True
b. False

3. ch02-003
Which of the following personality characteristics best describes a transformational leader?

a. Able to communicate the mission and vision of the organization
b. Willing to examine new perspectives
c. Able to creatively solve problems
d. Able to develop and mentor employees
*e. All of the above

4. ch02-004
Transformational leaders have a need for relationships, a strong moral conviction, and elevated energy levels, and they are directed toward goal attainment.

*a. True
b. False

5. ch02-005
Transformational leaders do not draw on the expertise of their staff to maximize the success of the strategic planning process and chart the organization's course through difficult periods.

a. True

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*b. False

6. ch02-006
Transformational leaders are able to manage a team by striking a balance between leading the team themselves and transforming their followers into leaders.

*a. True
b. False

6. ch02-006
Transformational leaders are able to manage a team by striking a balance between leading the team themselves and transforming their followers into leaders.

*a. True
b. False

8. ch02-008
Ethics is not central to leadership, to strategic planning, or to engaging followers to accomplish goals consistent with an organization’s values.

a. True
*b. False

9. ch02-009
Transformational leaders focus on linking their goals and values with their followers by developing a common cause.

*a. True
b. False

10. ch02-010
The focus on leadership and specifically transformational leadership is due to which of the following?

a. An unrelenting rush of change
b. Rapidly shifting paradigms
c. The need for survival in a competitive market
d. Answers A and B only
*e. Answers A, B, and C

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