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SKU: 9781567938920-TEST-BANK

1. ch02-001
Which of the following is *not* a component of scientific management?

a. Bureaucracy
b. Rules
c. Regulations
d. One supervisor
*e. Empowerment
f. One right way to perform a task

2. ch02-002
According to Kurt Lewin, all of the following represent leadership styles except what?

a. Autocratic
b. Democratic
*c. Empowerment
d. Laissez-faire
e. Participative
f. Human relations

4. ch02-004
The components of Fiedler's contingency theory include all of the following except what?

a. Leader–member relations
b. Task structure
c. Position power
d. Least-preferred coworker scale
*e. Leadership traits
f. Task-oriented approach

5. ch02-005
Transactional leadership theory includes all of the following elements except what?

a. Recommendations from the scientific management school of thought
*b. Servant leadership
c. Agreement between leaders and followers about goals
d. Use of compassionate management skills
e. Rewarding followers for specific behaviors that benefit the organization

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f. Use of organizational, legitimate, reward, and coercive powers

6. ch02-006
Transformational leadership theory includes all of the following except what?

a. Humanism and concern for workers
b. Idealized influence
*c. Fear of punishment
d. Inspirational motivation
e. Gaining trust of individuals
f. Intellectual stimulation

7. ch02-007
Charismatic leadership theory includes all the following except what?

a. Appealing characteristics of the leader
b. Leader representing a solid role model for employees
*c. Ability to increase workers' reimbursement
d. Ability to communicate a vision to employees
e. Charisma as a skill that can be learned
f. Inspirational skills possessed by the leader

8. ch02-008
The concept of the best leadership practices includes all of the following points except what?

*a. There is no agreement regarding the best leadership practices.
b. Both management and leadership attributes are necessary for success.
c. Successful leaders use multiple styles of leadership.
d. The best practices produce economic profits for the organization.
e. Good leadership practices contribute to a strong, thick culture in the organization.
f. There are key differences between efficiency and adaptability in successful team leadership.

9. ch02-009
Which of the following is usually thought to be the worst style for managing a healthcare organization?

a. Transformational leadership
b. Transactional leadership
c. Charismatic leadership
*d. Scientific management
e. Inspired leadership
f. Servant leadership

10. ch02-010
The US healthcare system depends on organizations to pursue all of the following except what?

a. Elimination of “never events”
b. Best possible quality of healthcare services
*c. Superior profits
d. Improvement of health outcomes
e. Improved interaction with patients
f. Elimination of waste

11. ch02-011
The first research projects related to leadership behaviors and styles began around 1900.

a. True
*b. False

12. ch02-012
Southwest Airlines is an example of a 10X company.

*a. True
b. False

13. ch02-013
The three leadership styles identified by Kurt Lewin are autocratic, democratic, and laissez-faire.

*a. True
b. False

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14. ch02-014
Kurt Lewin developed the human relations theory concerning leadership.

a. True
*b. False

15. ch02-015
Path–goal theory was developed by psychologist Robert House.

*a. True
b. False

16. ch02-016
Fred Fiedler developed the inspired leadership theory in 1967.

a. True
*b. False

17. ch02-017
The concept of servant leadership was introduced by Robert Greenleaf.

*a. True
b. False

18. ch02-018
Lussier and Achua (2016) suggest that the transactional style of leadership rewards followers for specific behaviors that benefit the organization.

*a. True
b. False

19. ch02-019
Transformational leadership consists of two behavioral dimensions: idealized influence and inspirational motivation.

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a. True
*b. False

20. ch02-020
Charisma is a very important component of the personalized power of a leader.

*a. True
b. False