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SKU: 9781719644556-TEST-BANK

Chapter 2: Health-Care Delivery, Settings, and Economics

Multiple Choice
Identify the choice that best completes the statement or answers the question.

____ 1. In an inpatient setting a patient has had a surgical repair of a superficial laceration incurred during a motor vehicle accident. Insurance has been filed and the claim has been rejected. The patient asks the nurse why the claim was not accepted. What is the **best** nursing response?
1. Documentation was insufficient.
2. Patient care setting was not appropriate.
3. Procedure was not considered medically necessary.
4. It was not a covered service on the patient's plan.

____ 2. A health-care organization uses a system of health-care delivery aimed at managing the cost and quality of access to health care. Which type of delivery system should the nurse review prior to arriving for an interview for a position?
1. Medicaid
2. Medicare
3. Managed care
4. Private insurance

____ 3. A nurse reviews the purpose and functions of a skilled nursing facility (SNF) with a new nurse colleague. Which statement by the new nurse indicates that additional teaching about an SNF is required?
1. "Medicare will most likely pay for my patient's care at the SNF."
2. "I hope that my patient gets to return home after going to the SNF."
3. "My patient will never get to go home again if he's transferred to an SNF."
4. "My patient will receive skilled nursing care, such as physical therapy as needed."

____ 4. A nurse is preparing to transfer a patient to a skilled nursing facility (SNF). For which reason will this patient's Medicare policy pay for the care at the SNF?
1. The patient stays longer than 100 days per year.
2. The patient enters the SNF within 60 days of a hospitalization.
3. The patient has been hospitalized for at least 1 day before admission.
4. The patient makes regular progress as documented by medical professionals.

____ 5. A charge nurse observes a staff nurse prepare to transfer a patient to a rehabilitation facility. For which statement should the charge nurse intervene when hearing the staff member explain about this type of care setting?
1. "You will receive intensive therapy services while you're here."
2. "You must participate in at least 6 hours of therapy each day."
3. "You will be seen by a physician who specializes in rehabilitation."
4. "If you get sick while you're here, we can transfer you to the hospital."

____ 6. An adult patient requires a laparoscopic cholecystectomy to be performed. Which clinical facility would be **best** suited for the procedure?
1. Acute care facility
2. Outpatient clinic setting
3. Physician's office
4. Ambulatory surgery center

____ 7. A patient has been referred to cardiac rehabilitation post-cardiac event. Which **essential** service would be provided to the patient?

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1. Dietary counseling
2. Echocardiogram
3. Laboratory testing for cardiac enzymes
4. Occupational therapy

____ 8. A patient wants to remain at home yet still receive health-care services for an ulceration of the left foot. Which option should the nurse suggest to the patient based on stated concern?
1. Arrange for the patient to go to the local health department.
2. Arrange for the patient to be placed temporarily in rehab.
3. Obtain a referral for home health services.
4. Continue to keep office appointments with health-care provider (HCP).

____ 9. A nurse is reviewing requests from multiple patients for hospice care. Which factor would alert the nurse that hospice care is not indicated for a patient?
1. Patient is admitted for acute appendectomy after rupture of the appendix.
2. Patient has received a terminal medical diagnosis.
3. Patient is seeking palliative care.
4. Patient does not require any additional surgical or medical treatment for cure.

____ 10. A nursing medical unit has 20 beds and the following staffing: 1 RN, 2 LPNs, and 2 CNAs. Which type of nursing delivery system is **best** utilized to provide services?
1. Primary care nursing
2. Patient-centered care
3. Team nursing
4. Triage

____ 11. A group of nurses assigned to a unit are discussing methods of nursing supervision. Which option represents **best** practice?
1. Use of a formal approach
2. Limiting conversation
3. Maintaining strict control
4. Providing positive direction

____ 12. A nurse is reviewing a family's health insurance, which is provided under the Affordable Care Act (ACA). Which statement is correct as it relates to ACA?
1. The son, age 25, is covered.
2. Vaccinations are not covered services.
3. Preexisting conditions are not covered.
4. Mammograms are not covered services.

____ 13. A patient is admitted to the hospital for an appendectomy identified by a diagnosis-related group (DRG). What information does the DRG provide?
1. Economic reimbursement to the hospital for costs associated with DRG
2. Specifics of cost of nursing care related to the DRG
3. Types of procedures that are allowed for an inpatient stay related to that DRG
4. List of complications that can occur based on the DRG

____ 14. A patient calls the family clinic stating that he has Medicaid coverage, is visiting his family, lives out of state, and needs to see a health-care provider (HCP). Which information should the nurse provide to the patient related to insurance coverage?
1. Preapproval is needed.
2. Amount of benefit may vary.

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3. Copay is required for all services.
4. Go to the emergency room.

____ 15. A nurse manager is reviewing risk management data collected for the care area after the staff attended an educational program on health-care collaboration. Which outcome indicates that this program has been successful?
1. Number of patient falls were reduced by 85%.
2. Two patients were readmitted for wound infections.
3. There were the same number of medication errors as in previous month.
4. Five patients were delayed discharge because of catheter-related infections.

____ 16. The department of nursing in a large hospital implements Team STEPPS on all of the care areas. Which is an expected outcome from this program?
1. Reports of incivility
2. Enhanced teamwork
3. Increased absenteeism
4. Inappropriate delegation

____ 17. A patient asks the nurse why they must get a referral from their health-care provider (HCP) to see another physician for treatment of an eye problem. What is the **best** response by the nurse?
1. "HMO plans require preapproval authorization."
2. "Switch over to another HMO."
3. "Let your primary care doctor handle the issue."
4. "Capitation costs limit the number of referrals the HCP can make."

____ 18. A patient is concerned that the health insurance plan will not cover a diagnostic test. Which information should the nurse explain about medical necessity?
1. "The insurer will cover the test if they like the physician."
2. "Most tests are covered even if they have no connection to the health problem."
3. "If the test is found reasonable and necessary for your illness, it will be covered."
4. "There is no guarantee that any test will be covered. It depends on the reviewer."

____ 19. An older patient is being released from the hospital after treatment for a deep vein thrombosis (DVT). The patient lives alone and intends to return to the prior dwelling but needs additional care. Which type of facility does the nurse expect the patient to be transferred to?
1. Independent living facility
2. Skilled nursing unit
3. Memory care unit
4. Long-term care unit

____ 20. A patient has had an endoscopy as an outpatient in a hospital setting and requires additional observation after the procedure. Which type of order would the nurse expect the health-care provider to write?
1. Admit for observation.
2. Admit to the hospital as an inpatient.
3. Transfer to the emergency room.
4. Arrange for home health visits.

Multiple Response
Identify one or more choices that best complete the statement or answer the question.

____ 21. A nurse manager is reviewing the unit budget to determine the number of new positions needed for the next fiscal year. Which would the manager use to help guide decisions about patient care? *Select all that apply*.

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1. Appropriate level of care
2. Type of health insurance
3. Medical necessity
4. Location of the facility
5. Education of the staff

____ 22. A patient no longer needs care in an acute care facility. What should be considered to ensure this patient continues to receive the most appropriate level of care? *Select all that apply.*

1. Cost
2. Safety
3. Location
4. Activities
5. Effectiveness

____ 23. A nurse manager is looking at delegation procedures on the nursing unit. Which actions would serve as best-practice methods of delegation? *Select all that apply.*

1. Maintain strict control over individuals.
2. Offer praise as warranted.
3. Use respect as a core principle.
4. Emphasize that the nursing staff is there is help one another.
5. Correct each minor variance.

____ 24. A nurse is taking care of a patient who has Medicare A and D. What type of benefits does the patient have? *Select all that apply.*

1. Prescription services
2. HMO provider
3. Hospitalization coverage
4. Supplemental insurance
5. Hospice coverage

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Chapter 2: Health-Care Delivery, Settings, and Economics
Answer Section

MULTIPLE CHOICE

1. ANS: 2
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective:1. Define various terms associated with health-care delivery and economics.
Page: 17
Heading: Determining the Delivery of Effective Care
Integrated Processes: Communication and Documentation
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Analysis [Analyzing]
Concept: Health-Care Policy | Health-Care System
Difficulty: Difficult

	Feedback
1	This is incorrect. There is insufficient evidence to support this response from the nurse.
2	This is correct. Because the surgical repair was based on a superficial laceration, the selection of an inpatient setting is not an appropriate environment to provide the service.
3	This is incorrect. Surgical repair of a laceration is considered a medically necessary treatment.
4	This is incorrect. There is insufficient evidence to support this response from the nurse.

PTS: 1 CON: Health-Care Policy | Health-Care System

2. ANS: 3
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 10. Describe various types of private health insurance.
Page: 17
Heading: Determining the Delivery of Effective Care
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Application [Applying]
Concept: Health-Care System
Difficulty: Moderate

	Feedback
1	This is incorrect. Medicaid is a federal-state program in which the federal government helps states pay for the health care of those with an income below the poverty level, as well as certain other individuals.
2	This is incorrect. Medicare is the federal government's health insurance program for people older than 65 years or those with certain disabilities or conditions.
3	This is correct. Managed care is defined as a system of health-care delivery aimed at managing the cost and quality of access to health care.
4	This is incorrect. Private insurance is insurance that is provided by a number of companies and purchased by the individual or his or her employer.

PTS: 1 CON: Health-Care System

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3. ANS: 3
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 5. Describe inpatient health-care settings and their services.
Page: 18
Heading: Determining the Delivery of Effective Care > Skilled Nursing Facility
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Analysis [Analyzing]
Concept: Health-Care System
Difficulty: Moderate

	Feedback
1	This is incorrect. An SNF level of care is usually covered by Medicare and most private insurances.
2	This is incorrect. Patients may stay in an SNF for a few days or as long as 100 days, but they eventually move to a rehabilitation facility, nursing home, or home setting.
3	This is correct. The patient will eventually move to a rehabilitation facility, nursing home, or home setting after the required number of days, up to 100.
4	This is incorrect. SNF care consists of skilled nursing care and physical, occupational, and speech therapy as needed.

PTS: 1 CON: Health-Care System

4. ANS: 4
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 5. Describe inpatient health-care settings and their services.
Page: 18
Heading: Determining the Delivery of Effective Care > Skilled Nursing Facility
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Application [Applying]
Concept: Health-Care System
Difficulty: Moderate

	Feedback
1	This is incorrect. An SNF level of care is usually covered by Medicare and most private insurances, but there are certain requirements. There is a 100-day stay maximum per year related to any one hospitalization and diagnosis.
2	This is incorrect. An SNF level of care is usually covered by Medicare and most private insurances, but there are certain requirements. The patient must enter the nursing home within 30 days of a hospitalization.
3	This is incorrect. Medicare will pay for SNF care if the patient was hospitalized for at least 3 days prior to admission.
4	This is correct. An SNF level of care is usually covered by Medicare and most private insurances, but there are certain requirements. The patient must be making regular progress as documented by medical professionals.

PTS: 1 CON: Health-Care System

5. ANS: 2

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Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 7. Explain two types of rehabilitation services.
Page: 18
Heading: Determining the Delivery of Effective Care > Rehabilitation Facility
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Analysis [Analyzing]
Concept: Health-Care System
Difficulty: Moderate

	Feedback
1	This is incorrect. Rehabilitation is a level of care in which the patient can receive intense physical, occupational, and speech therapy services.
2	This is correct. As a rule of thumb, the patient must be capable of participating in at least 3 hours of therapy a day to be admitted to a rehabilitation facility.
3	This is incorrect. A physician specialist in physical medicine and rehabilitation oversees the patient's care during his or her stay.
4	This is incorrect. If the patient becomes ill or has other medical problems while in rehabilitation, the patient will be transferred back to an acute care hospital.

PTS: 1 CON: Health-Care System

6. ANS: 4
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 6. Describe outpatient health-care settings and their services.
Page: 19
Heading: Determining the Delivery of Effective Care > Outpatient Care > Hospital Outpatient Department
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Safety and Infection Control
Cognitive Level: Application [Applying]
Concept: Health-Care System
Difficulty: Moderate

	Feedback
1	This is incorrect. A laparoscopic cholecystectomy does not have to be performed in an acute care setting.
2	This is incorrect. A laparoscopic cholecystectomy is not performed in an outpatient clinic setting.
3	This is incorrect. A laparoscopic cholecystectomy is not performed in a physician's office.
4	This is correct. A laparoscopic cholecystectomy can be performed in an ambulatory surgical center that is specifically designed to provide surgical care services.

PTS: 1 CON: Health-Care System

7. ANS: 1
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 7. Explain two types of rehabilitation services.
Page: 20
Heading: Cardiac Rehabilitation
Integrated Processes: Teaching and Learning

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Client Need: Health Promotion and Maintenance
Cognitive Level: Application [Applying]
Concept: Health Promotion |
Difficulty: Moderate

	Feedback
1	This is correct. Nutrition (dietary) counseling is a critical part of cardiac rehabilitation.
2	This is incorrect. An echocardiogram is a diagnostic test that is not included in the cardiac rehabilitation process.
3	This is incorrect. Laboratory testing of cardiac enzymes is not included in the cardiac rehabilitation process.
4	This is incorrect. Exercise, nutrition (dietary) modification, medication, and disease counseling are essential elements of cardiac rehabilitation process.

PTS: 1 CON: Health Promotion | Teaching and Learning

8. ANS: 3
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 6. Describe outpatient health-care settings and their services.
Page: 20
Heading: Home Health Care
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Application [Applying]
Concept: Clinical Judgment | Health-Care System
Difficulty: Moderate

	Feedback
1	This is incorrect. This response does not address the patient's primary concern of wanting to receive treatment at home.
2	This is incorrect. This response does not address the patient's primary concern of wanting to receive treatment at home.
3	This is correct. This response focuses on the patient's primary concern and allows for nursing care to be provided in the home setting.
4	This is incorrect. This response does not address the patient's primary concern of wanting to receive treatment at home.

PTS: 1 CON: Clinical Judgment | Health-Care System

9. ANS: 1
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 8. Distinguish between types of nursing care delivery systems.
Page: 21
Heading: Hospice
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Analysis [Analyzing]
Concept: Health-Care System
Difficulty: Moderate

	Feedback

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1	This is correct. Hospice services are for those individuals who have received a terminal diagnosis (6 months or less to live), are seeking palliative care, want to remain pain free, and/or are no longer seeking treatment to cure or treat the disease. This patient has had a surgical intervention for an acute disease process.
2	This is incorrect. Hospice services are for those individuals who have received a terminal diagnosis (6 months or less to live), are seeking palliative care, want to remain pain free, and/or are no longer seeking treatment to cure or treat the disease.
3	This is incorrect. Hospice services are for those individuals who have received a terminal diagnosis (6 months or less to live), are seeking palliative care, want to remain pain free, and/or are no longer seeking treatment to cure or treat the disease.
4	This is incorrect. Hospice services are for those individuals who have received a terminal diagnosis (6 months or less to live), are seeking palliative care, want to remain pain free, and/or are no longer seeking treatment to cure or treat the disease.

PTS: 1 CON: Health-Care System

10. ANS: 3
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 8. Distinguish between types of nursing care delivery systems.
Page: 21-22
Heading: Delivery of Nursing Care >Team Nursing
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Analysis [Analyzing]
Concept: Health-Care System
Difficulty: Difficult

	Feedback
1	This is incorrect. In primary care nursing, one nurse is responsible for all aspects of nursing care. Based on the available staffing mix, there are insufficient nurses to be able to implement this type of care.
2	This is incorrect. In patient-centered care, the interactions are focused on limiting the number of staff that come in direct contact with more acute care patients.
3	This is correct. Based on the available staffing mix, a team nursing approach would represent the best delivery of services to the patients on this unit.
4	This is incorrect. Triage is a medical system used to assess and evaluate patients for treatment based on acuity. It is used in emergent care situations.

PTS: 1 CON: Health-Care System

11. ANS: 4
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 11. Discussion information found in the Connection features of the chapter.
Page: 23
Heading: Supervision/Delegation Connection >The Secret to Good Supervision
Integrated Processes: Teaching/Learning
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Application [Applying]
Concept: Leadership and Management
Difficulty: Moderate

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	Feedback
1	This is incorrect. Best supervision requires both formal and informal approaches to promote a good working environment.
2	This is incorrect. Limiting conversation will lead to poor supervision because it will affect communication.
3	This is incorrect. Maintaining strict control will lead to a poor working environment.
4	This is correct. Providing positive direction will help promote a positive working environment.

PTS: 1 CON: Leadership and Management

12. ANS: 1
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 1. Define various terms associated with health-care delivery and economics.
Page: 23 -24
Heading: Health-Care Economics > Affordable Care Act
Integrated Processes: Teaching/Learning
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Application [Applying]
Concept: Health-Care System
Difficulty: Moderate

	Feedback
1	This is correct. Under the ACA, children up to age 26 are covered under their parents' insurance.
2	This is incorrect. Under the ACA, vaccinations are covered services.
3	This is incorrect. Under the ACA, preexisting conditions are covered.
4	This is incorrect. Under the ACA, mammograms are covered services because they are considered to be preventive measures.

PTS: 1 CON: Health-Care System

13. ANS: 1
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 1. Define various terms associated with health-care delivery and economics.
Page: 24
Heading: Public Health Insurance
Integrated Processes: Teaching/Learning
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Analysis [Analyzing]
Concept: Health-Care System
Difficulty: Moderate

	Feedback
1	This is correct. DRG provides the economic reimbursement to the hospital of allowed costs for a specific medical diagnosis.
2	This is incorrect. DRG does not specify the nursing cost but rather includes all nursing care, tests, treatment, and teaching associated with a specific medical diagnosis.

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3	This is incorrect. The DRG does not specify the types of procedures that are allowed in the inpatient setting but rather provides economic reimbursement based on the treatment of the specific medical diagnosis.
4	This is incorrect. The DRG does not provide a list of complications but rather provides the economic reimbursement costs associated with the specific medical diagnosis.

PTS: 1 CON: Health-Care System

14. ANS: 2
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 9. Contrast Medicare and Medicaid.
Page: 24
Heading: Medicaid
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Analysis [Analyzing]
Concept: Health-Care System
Difficulty: Difficult

	Feedback
1	This is incorrect. Medicaid does not require preapproval for health-care services.
2	This is correct. Because the patient is out of state, and Medicaid is a federal-based program, benefits may vary from state to state.
3	This is incorrect. Medicaid does not require a copay for all services.
4	This is incorrect. There is insufficient information provided for the nurse to tell the patient to go to the emergency room for health-care services.

PTS: 1 CON: Health-Care System

15. ANS: 1
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 2. Discuss health-care collaboration and how it links to patient safety.
Page: 15
Heading: The Health-Care- Team >Collaboration of the Health-Care-Team
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Analysis [Analyzing]
Concept: Professionalism | Collaboration
Difficulty: Moderate

	Feedback
1	This is correct. When health-care workers collaborate with one another, one of the most positive outcomes is improved patient safety. Poor-quality care occurs, along with a higher rate of preventable errors, when health-care personnel act alone, or in a “silo.”
2	This is incorrect. Collaboration improves the quality of care, and infections should be reduced.
3	This is incorrect. Medication errors are preventable, which will improve with collaboration.
4	This is incorrect. Catheter-related infections are preventable, which will improve with collaboration.

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PTS: 1 CON: Professionalism | Collaboration

16. ANS: 2
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 2. Discuss health-care collaboration and how it links to patient safety.
Page: 16
Heading: The Health Care Team > Collaboration of the Health Care Team
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Application [Applying]
Concept: Professionalism | Collaboration
Difficulty: Moderate

	Feedback
1	This is incorrect. If Team STEPPS is implemented, communication and teamwork will improve. Incivility should be reduced.
2	This is correct. The program, called Team STEPPS, uses evidence-based teamwork to improve communication and teamwork skills. This, in turn, eliminates barriers to quality and safety.
3	This is incorrect. If Team STEPPS is implemented, communication and teamwork will improve. There is no data to suggest that absenteeism will increase because of this program.
4	This is incorrect. If Team STEPPS is implemented, communication and teamwork will improve. Delegation should be appropriate with this program.

PTS: 1 CON: Professionalism | Collaboration

17. ANS: 1
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 10. Discuss various types of private health insurance.
Page: 24-25
Heading: Private Health Insurance
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Application [Applying]
Concept: Health-Care Systems
Difficulty: Moderate

	Feedback
1	This is correct. HMOs are set up to require preapproval authorization for referrals from a primary care provider (PCP).
2	This is incorrect. All HMOs are set up with preapproval authorization for referrals from a primary care provider (PCP), so there is no benefit to changing HMOs for this reason.
3	This is incorrect. A referral should be made to a specialist in order to treat specific medical problems in an HMO.
4	This is incorrect. Capitation refers to the payment system used in HMO systems; it does not prevent appropriate referrals for specialized services.

PTS: 1 CON: Health-Care Systems

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18. ANS: 3
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 3. Identify the two most important factors in health-care delivery and economics.
Page: 17
Heading: Determining the Delivery of Effective Care > Medical Necessity
Integrated Processes: Communication and Documentation
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Application [Applying]
Concept: Communication | Health-Care System
Difficulty: Moderate

	Feedback
1	This is incorrect. Medical necessity must be proved for reimbursement to occur. It has nothing to do with the physician being liked by the health plan.
2	This is incorrect. Tests will be covered if they are found necessary to the diagnosis or treatment of an illness.
3	This is correct. Insurers determine medical necessity by comparing the patient's clinical/medical information against accepted medical review criteria. According to government funding sources, medical necessity is defined as services or items reasonable and necessary for the diagnosis or treatment of illness or injury or to improve the functioning of a malformed body member. This means that the services must seem reasonable and necessary to the entity paying for them.
4	This is incorrect. Tests found to be necessary for the diagnosis or treatment of an illness or injury will be covered.

PTS: 1 CON: Communication | Health-Care System

19. ANS: 2
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 7. Explain two types of rehabilitation services.
Page: 18
Heading: Determining the Delivery of Effective Care > Skilled Nursing Facility
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Application [Applying]
Concept: Health-Care System
Difficulty: Moderate

	Feedback
1	This is incorrect. The patient still needs some nursing services, which are not provided in an independent living facility.
2	This is correct. A skilled nursing unit provides rehabilitation services in addition to needed nursing care.
3	This is incorrect. There is no information indicating that the patient has memory problems.
4	This is incorrect. The plan of care is that the patient will recover from the DVT during rehabilitation and then return to the primary dwelling. Long-term care is not indicated for this patient.

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20. ANS: 1
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 6. Discuss outpatient health-care settings and their services.
Page: 19
Heading: Hospital Outpatient Department
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Application [Applying]
Concept: Clinical Judgment
Difficulty: Moderate

	Feedback
1	This is correct. Monitoring can continue for 24 to 72 hours and be classified as an observation admission following an outpatient procedure.
2	This is incorrect. There is no current need to admit the patient as an inpatient based on continued observation.
3	This is incorrect. There is no need to transfer the patient to the emergency department for continued observation.
4	This is incorrect. There is insufficient information at this time to arrange for home health visits.

PTS: 1 CON: Clinical Judgment

MULTIPLE RESPONSE

21. ANS: 1, 3
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 3. Identify the two most important factors in health-care delivery and economics.
Page: 17
Heading: Determining the Delivery of Effective Care
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Application [Applying]
Concept: Health-Care System | Leadership and Management
Difficulty: Moderate

	Feedback
1	This is correct. When the economics of care is a foremost consideration, the appropriate level of care helps guide decisions about patient care.
2	This is incorrect. The type of health insurance is not used to guide decisions about patient care.
3	This is correct. When the economics of care is a foremost consideration, medical necessity helps guide decisions about patient care.
4	This is incorrect. The location of the facility is not used to guide decisions about patient care.
5	This is incorrect. The education of the staff is not used to guide decisions about patient care.

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22. ANS: 1, 2, 5
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 3. Identify the two most important factors in health-care delivery and economics.
Page: 17
Heading: Determining the Delivery of Effective Care
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Application [Applying]
Concept: Health-Care System | Leadership and Management
Difficulty: Moderate

	Feedback
1	This is correct. An aspect of paying for health care requires determining an appropriate level of care to meet the patient's needs. It is important for the patient to be cared for at the most cost-effective approach.
2	This is correct. An aspect of paying for health care requires determining an appropriate level of care to meet the patient's needs. It is important for care to be safe.
3	This is incorrect. Location is not a consideration when ensuring that the patient receives the most appropriate level of care.
4	This is incorrect. Activities are not a consideration when ensuring the patient receives the most appropriate level of care.
5	This is correct. An aspect of paying for health care requires determining an appropriate level of care to meet the patient's needs. It is important for care to be effective.

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23. ANS: 2, 3, 4
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 11. Discuss information found in the Connection features of the chapter.
Page: 23
Heading: Supervision/Delegation Connection >The Secret to Good Supervision
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Application [Applying]
Concept: Health-Care System | Leadership and Management
Difficulty: Moderate

	Feedback
1	This is incorrect. Maintaining strict control can lead to problems. Avoid allowing a position of supervision to go to your head. Put yourself in the place of the people you supervise.
2	This is correct. Everyone responds well to positive comments about their work. Find positives to praise.
3	This is correct. It is important to remember that when you supervise other nurses, you are supervising health-care professionals. Always treat them with respect and avoid being overly critical.
4	This is correct. It is important to remember that when you supervise other nurses, you are supervising health-care professionals. You are there to help others and work together.

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5	This is incorrect. Avoid being overcritical.

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24. ANS: 1, 3, 5
Chapter: Chapter 2, Health-Care Delivery, Settings, and Economics
Objective: 11. Discuss information found in the Connection features of the chapter.
Page: 24
Heading: Medicare
Integrated Processes: Clinical Problem-Solving Process (Nursing Process)
Client Need: Safe and Effective Care Environment: Coordinated Care
Cognitive Level: Application [Applying]
Concept: Health-Care System
Difficulty: Moderate

	Feedback
1	This is correct. Part D, also known as Medicare Prescription Drug Coverage, provides payment for prescribed medications and is run by insurance companies or other private companies approved by Medicare.
2	This is incorrect. Part C, also called Medicare Advantage Plans, are HMO health insurance plans administered by private insurance companies in place of traditional Medicare.
3	This is correct. Part A is insurance for hospitalization, hospice, home health, and skilled nursing facility services.
4	This is incorrect. Part B, supplementary health insurance, helps pay for outpatient services, such as health-care provider visits, laboratories, x-ray technicians, and home health nurses, and for durable medical equipment.
5	This is correct. Part A is insurance for hospitalization, hospice, home health, and skilled nursing facility services.

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